

Implementing TeamSTEPPS in a Long Term Care Facility

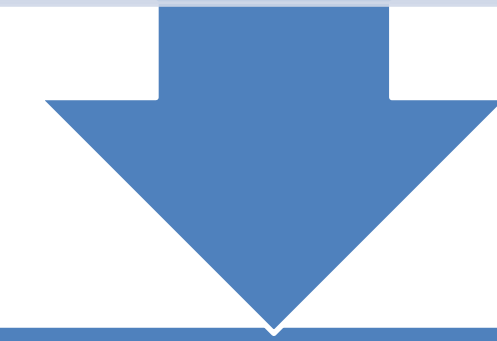


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Problem

Long Term Care (LTC) population is especially vulnerable to adverse effects from lack of teamwork

Falls Pressure ulcers Medication errors



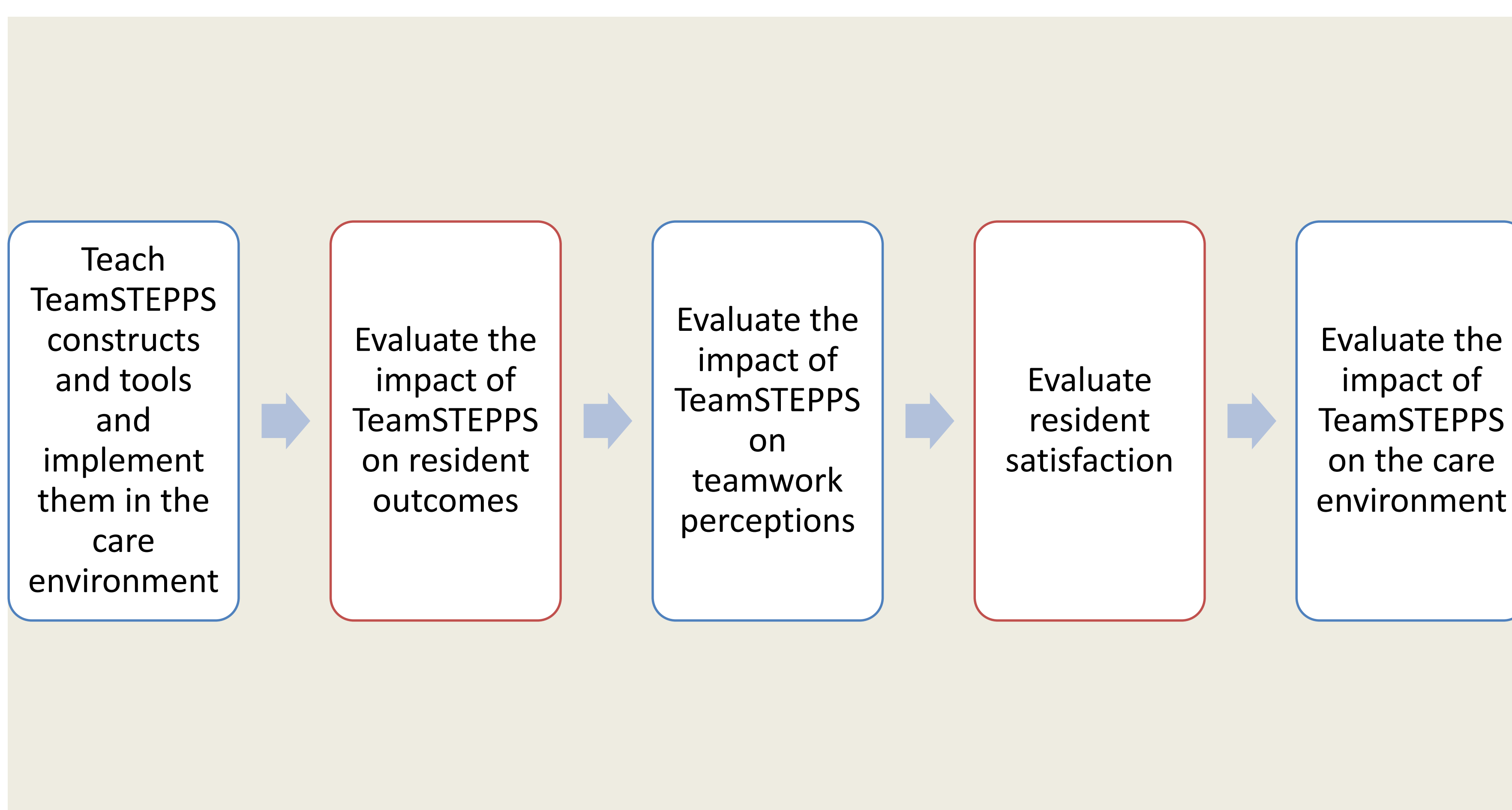
Although TeamSTEPPS has developed a LTC version, there is little information about it's implementation in the LTC setting

Purpose

The goal of this project is to implement TeamSTEPPS in a LTC facility to improve patient safety outcomes



Project Objectives



Review of the Literature

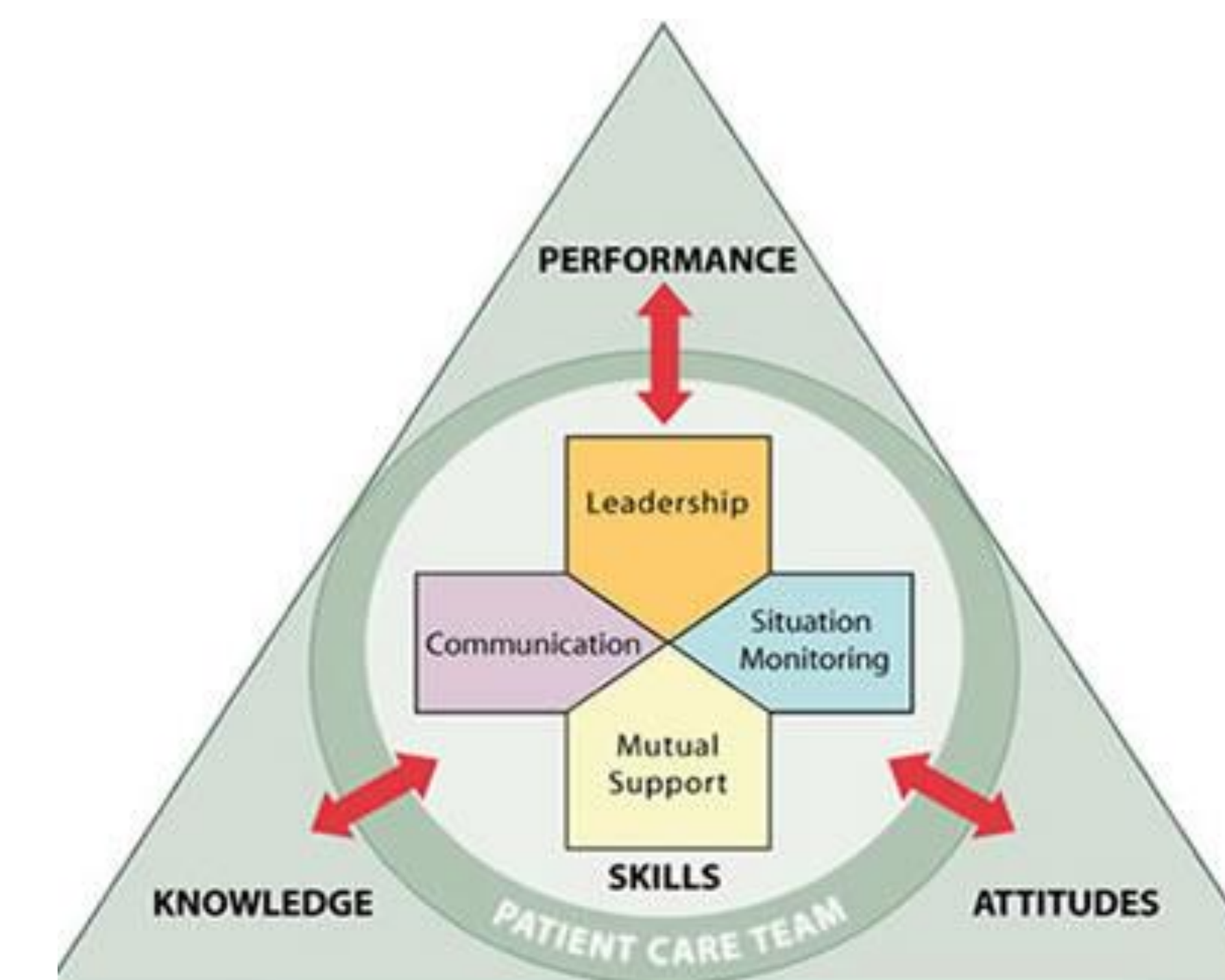
Interprofessional practice can improve patient safety (Slater, Lawton, Armitage, Bibby, & Wright, 2012)

Positive outcomes in collaborative team behaviors related to delivery of patient care in ED, OR, mental health (Reeves, Perrier, Goldman, Freeth, & Zawarenstein, 2013)

TeamSTEPPS implementation in OR, ED, OB settings with improvements (AHRQ, 2014)

Conceptual Framework

- Leadership
- Communication
- Situation Monitoring
- Mutual Support



Significance to Nursing

Integral part of healthcare team

- Improved collaboration
- Improved satisfaction

Timely identification of patient status changes

- Improved patient care

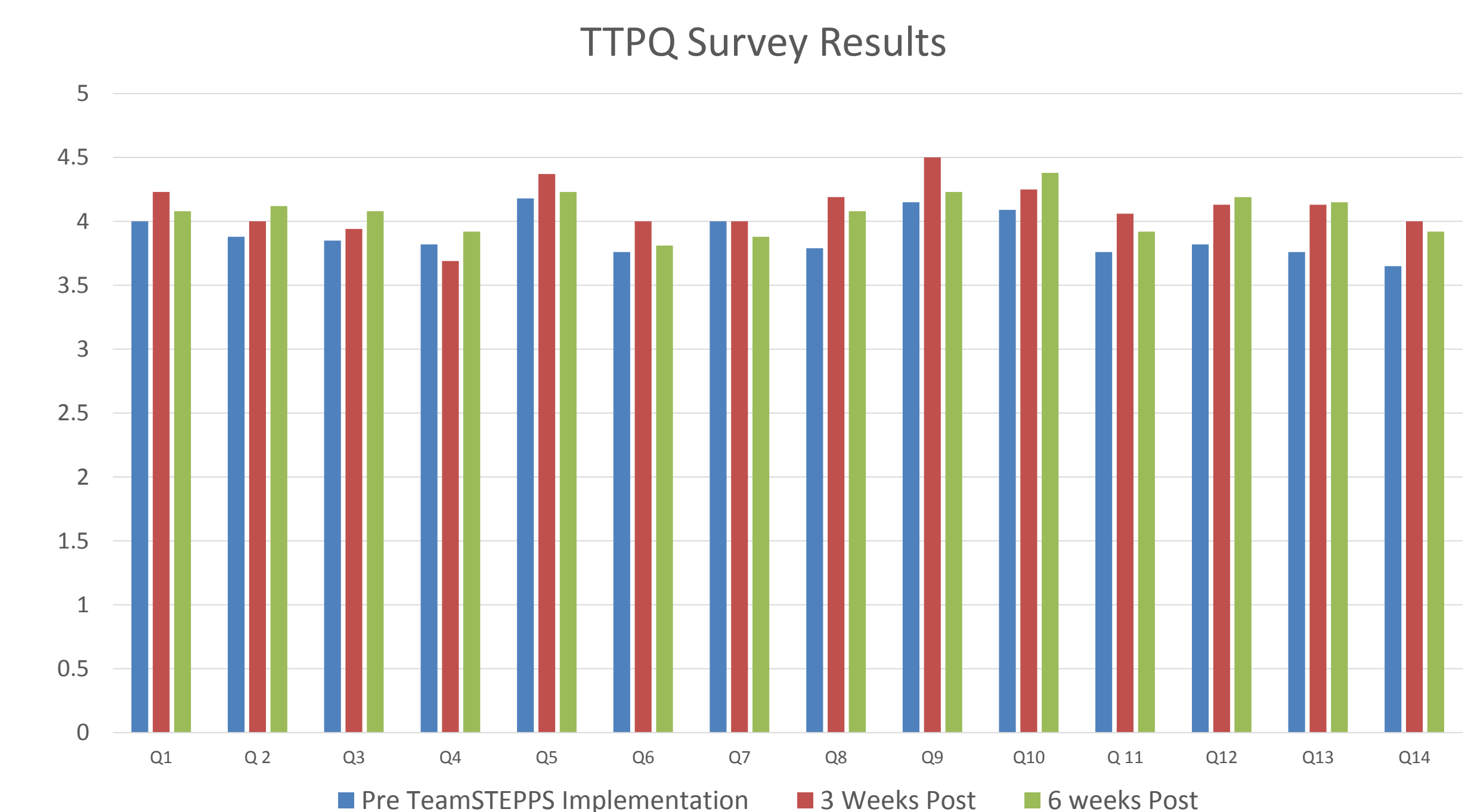
APRN as team member and educator

Results

T-TPQ

Resident Quality Indicators

Resident Satisfaction



Quality Indicators

Quality Measure	Pre TeamSTEPPS Implementation	During TeamSTEPPS Implementation	Ongoing Monitoring
Pressure Ulcers	0	0	Quarterly: June
Falls	20	9 (Decreased 45%)	Quarterly: June
Medication Errors	0	0	Quarterly: June

Resident Satisfaction Survey Baseline Measures

Patient Satisfaction Category	Excellent	Good	Fair
Baseline Nursing Care	59%	38%	3%
Baseline Medical Care	63%	34%	3%
Baseline Rehab Services	83%	17%	
Baseline Administration	61%	39%	
Baseline Overall Quality	59%	41%	

Project Outcomes

- Improvement in overall staff perception of teamwork
- Reduction of resident falls
- Stability of decubitus ulcer and medication error rate
- Staff are implementing TeamSTEPPS into practice
- Course beneficial to staff
- Continue TeamSTEPPS implementation in LTC