Safety as the End Game: Connecting Quality of Care and Supportive Staffing to Safety

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Objectives
1. Discuss current environmental forces impacting nurse staffing
2. Compare and contrast alternative strategies to nurse staffing

Outline:
- Review the state of the science on staffing levels and patient safety presented at this conference
- Discuss environmental forces impacting nurse staffing
- Compare and contrast alternative strategies for the future
- Applying current science to nursing operations
- Exploring the promise of Big Data Science
- Letting go of ritual
- Embracing technology
- Optimizing team-based care where every team member operates at the top of their skill and ability
- Making the direct caregiver roles the most exciting and rewarding roles in the organization

Leahcing in Action

New Horizons for Health Care: Tapping Creative Thinking for Practical Innovation - 2016 Edition
Josh Linkner

Big Data and Nursing Care: What Would Florence Say?
John Welton, PhD, RN, FAAN & Ellen Harper, DNP, MBA, RN-BC, FAAN

Leah Curtin, MA, MS, RN, ScD(h), FAAN

Improving Quality of Care, the Practice of Nursing, and Staffing - 2016 Edition
Deirdre E. Mylod, PhD

Safety as the End Game
**Our World**

- Nurses:
  - 80,000 baby boomer nurses retiring each year
  - Nursing workforce growing: from 2.7 million RN FTE in 2013 to 3.3 million in 2030
  - Nursing workforce getting younger

- Patients:
  - Healthy People 2020
  - Empowered patient

- Auerbach, DI, Bauerhaus, PI & Starger, DO (2015). Will the RN workforce weather the retirement of the baby boomers? Medical Care, 90(2001-7)

**Our Goal**

- Triple Aim
  - Improve Health
  - Improve Care Experience
  - Reduce Cost of Care

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Our Response

- Safety
- Ethics
- Creative Thinking
- Quality

Ethics
Values: What matters, to whom
Decision-making

Quality
Patient perspective
Evidence-based care
Big Data
What works, evidence based management

Creative Thinking
Creative Thinking
- Streamline nursing documentation
- Optimize technology
- Optimize assistive personnel
- Top of licensure practice to provide more timely and efficient care

What Nurses Do
Assess
Plan
Intervene
Evaluate
Safety . . . The end game

The heart of nursing care . . . Patient surveillance

Our Response

Quality
Creative Thinking
Safety
Ethics

Our Changing View of Nursing

From a COST to Minimize
To an INVESTMENT to Optimize
References

Auerbach, DI, Buerhaus, PI & Staiger, DO (2015). Will the RN workforce weather the retirement of the baby boomers? Medical Care. 00(00)1-7.