Connecting to the “WHY” of Hourly Rounding Through Competency

March 2016

MHS Mission

* Serving humanity to honor God by providing exceptional and cost effective healthcare accessible to all.
Not a presentation on Hourly Rounding...

Should you listen to what I am about to say?
The “Why”

“If you want something you’ve never had, you must be willing to do something you’ve never done.”
~ Thomas Jefferson

What did we do?

* Started with the “WHY”
* Re-creation of competency tool
* Mindset change with leadership and team on coaching
* High, Solid, Low
* Set the bar!
“Courage:

the most important of all virtues, because without courage, you can’t practice any other virtue consistently”

~ Maya Angelou

Celebrate!

Donuts are shaped like a “0”... get it!
My Team

![Image of Northeast Methodist Hospital with team members waving]