A Culture of Safety in the Neonatal ICU: An Improvement Story

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Creating a Culture of Safety

- Educate staff/all disciplines
- Safety assessment of the Neonatal ICU
- Assemble safety team
- Include Executive partnership & engagement in the project
- Learn from a defect tool
- Teamwork & communication tools
- Checklist
- Consistency in practice-monitor

Team Engagement

1. Multidisciplinary involvement
2. Engagement on Rounds: Nurse/Physician
3. Personal accountability
4. Problem solving
5. Ownership
6. Staff looking for opportunities
7. Looking for system failures

REFERENCES
- www.ahrq.gov/cusptoolkit/

Sparrow NICU CLABSI Analysis based on 12 month intervals

Reduce BSI
- Hand Hygiene
- Environmental Cleaning
- Staff & Family Education

Reduce Catheter Contamination
- Insertion Bundle
- Maintenance Bundle
- Timely Removal

Promote Culture of Safety
- Team Training & Communication
- Monitor & Feedback
- Root Cause Analysis

Karna, P. 2012