What Do Nurses Want? Making Patient Safety Data Meaningful

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ABSTRACT

Nursing Council RNs: Champions of Patient Safety Data

Leadership Supports Institutional Culture of Safety

Metric Icon = Safety Data on Every Screen

Daily Safety Forum

Weekly Safety E-Newsletter

Monthly Messaging With Dashboard Review

Rewards Linked to Dashboard Performance

2009

Case Study Exemplars

Peer Surveys*

Prevalence Studies

Screen Saver Messages

2010

2011

2012

Data Translates to Bedside RN

Results in Improved Patient Safety

✓ Reduced Falls
✓ Reduced Pressure Ulcers
✓ Reduced VAPs, CLABSI
✓ Improved Hand washing
✓ Improved HCAPPS

* RN Survey – What Do Nurses Want?
• 86% Say safety data is consistently discussed at staff meetings
• 85% Say data is used to change practice on their unit
• 94% Make the connection between patient safety and the financial health of institution
• 90% Prefer simple bar graphs and find dashboards confusing
• 73% Motivated to sustain quality by recognition
• Familiarity with quality acronyms:
  • 20% familiar with CMS
  • 55% familiar with NDNQI
  • 48% familiar with HCAHPS