Utilizing Proven Methodologies to Implement a Cultural Change for Improved Patient Safety

CREW RESOURCE MANAGEMENT

A Burning Platform for Culture Change

The Search for a Solution: 2009

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  - The intent of the patient safety and medical education committee: collaborative and creative.
  - Communication: improvement in patient safety:
    - Communication: improvement in patient safety: checklists and protocols.
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- Teamwork Training Elements
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- Debriefing
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Components of Ultra-Safe Systems

- Leadership Pledge
  - Leadership Pledge: checklists and protocols.
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It’s About Mutual Commitment

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Teamwork Training

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Debriefing

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Tools of Crew Resource Management

- SFH Proven Results
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Results / Outcomes

- Safer Care
  - Safer Care: checklists and protocols.
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Better Outcomes

- Safer Care
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Lives Saved

- Safer Care
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Why Implement Crew Resource Management?

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