Nursing Quality and Patient Safety Fellowship
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Purpose
• Staff Nurses will provide high-quality care to their patients
• Staff Nurses will participate in Quality Improvement process
• Staff Nurses will gain an understanding of Quality & Patient Safety in today’s healthcare & regulatory environment
• Staff Nurses will design, implement & evaluate a unit based Quality Improvement project

Process
REQUIREMENTS
• Staff Nurse with one year of employment

APPLICATION PROCESS
• Essay of personal goal for attending program
• Two letters of recommendation
• Professional resume

Sample Program
• Role of Quality Fellow
• Evolving State of Quality & Safety
• Culture of Safety: Results & Initiatives
• Introduction QI Projects
• What is DMAIC?
• Tools Used - QI Opportunity
• What the Current Data Tell Us: CLABSI, VAP, CAUTI, & HH
• Patient Services: Errors, Events, Families & Regulatory Agencies
• The Computer: Source for Data
• Phases of Medication Safety
• RN/MD Communication
• Core Measures
• Pay for Performance
• Patient Satisfaction: Press Ganey & HCAHPS
• The Joint Commission – Simplifying A Complex Organization
• Graduate Fellows Presentations

Outcomes
Cohorts
- September 2010: 37
- March 2011: 63
- October 2011: 57

Evaluation of Program
- 99/157: Excellent
- 44/157: Good & Excellent

Over 100 Performance Improvement Projects
- Hand off communication
- Pain management
- Patient throughput
- Medication safety
- Falls prevention
- Hospital Acquired Conditions

Program Implications
• Unit based nursing quality leaders
• Minimal budgetary impact
• Enhance collaboration
• Engagement of bedside nurses
• Improvement in understanding of unit specific data
• Increase of Evidence Based Practice

Program Challenges
• Ongoing support for graduate fellows
• Keep content current & interactive
• Translation of unit practices

Next Steps
• Dissemination
• Strengthening leadership engagement
• Fall 2012 Cohort

Professional Development
• Promotions within the Department of Nursing
  • Clinical Ladder
  • Organizational promotions

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