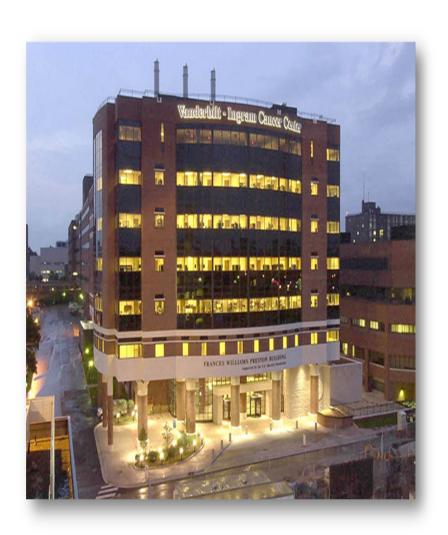
Capturing Quality Metrics Through the Use of Nursing Documentation in an Outpatient Chemotherapy Infusion Center

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Vanderbilt-Ingram Cancer Center











Cancer Infusion Room

- 1 of 5 VICC Outpatient Infusion Rooms
- 14.55 Nursing FTEs
- Expanded Hours (7am to 11pm with occasional weekend and holiday coverage)
- Total Visits: 19,449 (average 1621 patients/ month)
- 37,714 chemotherapy infusions FY 2011-12



Cancer Infusion Room Quality Metrics

- NDNQI RN Survey
- Patient Satisfaction

Satisfaction

Safety

- Hand Hygiene
- Environment of Care

Hypersensitivity
 Reactions
 (Manual Abstraction/
 Voluntary Reporting)

Medication Administration



Challenges to Manual Abstractions/Voluntary Reporting

Potential for Inaccurate Numbers



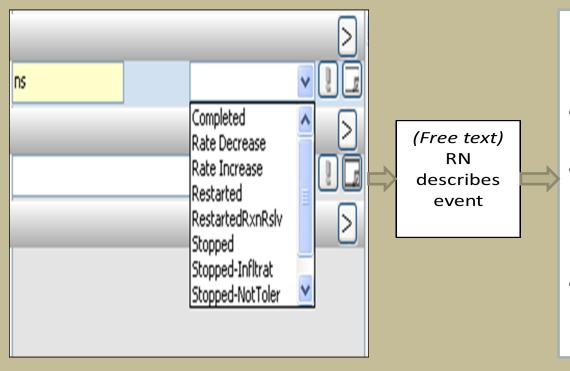
Unable to
Measure Practice
Changes



Inability to
Measure Nursing
Interventions

Implementation of Bar Coded Medication Administration System

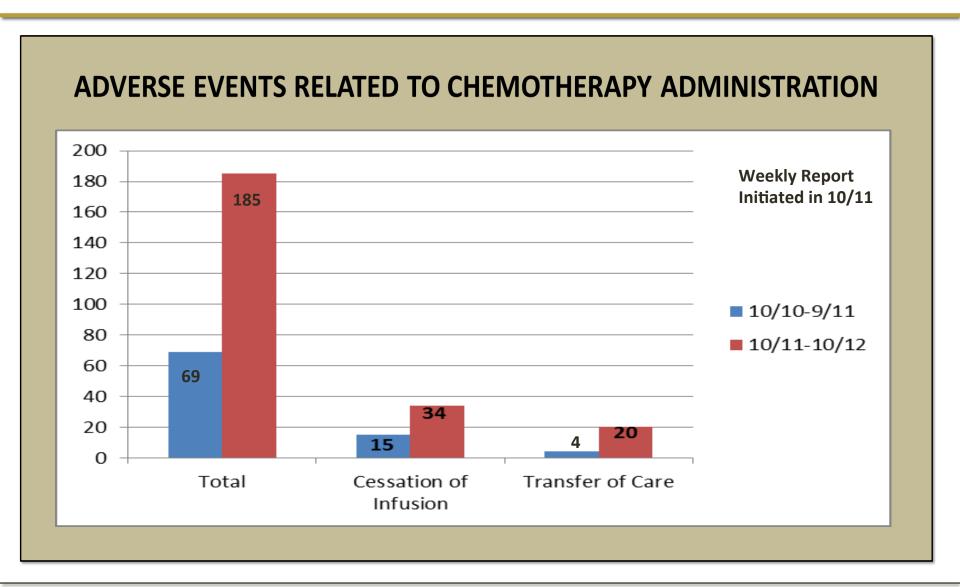
Expanded Nursing Documentation to Capture Events



WEEKLY REPORT:

- Collects all infusions events not charted as completed.
- Includes medication administration including pre-medications and interventions.
- Captures cycle of event as well patient outcome.

Results

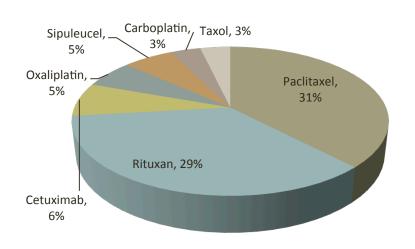


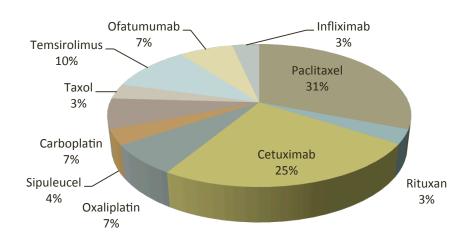


Hypersensitivity Reactions Breakout

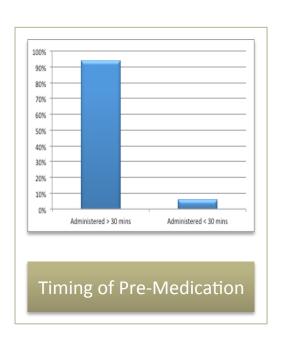
Agents Associated with Reactions Identified in Weekly Report

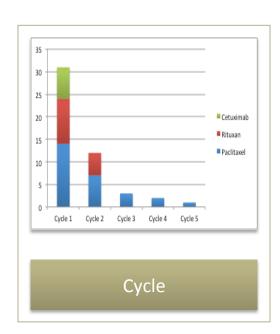
Agents Associated with Reactions Resulting in Cessation of Infusions





Nursing Impact







Conclusions

- Nursing documentation can capture key metrics.
- Source document can reduce need to use other documentation methods.
- Nursing documentation can be used to measures outcomes that lead to practice changes.
- Practice changes can be evaluated for effectiveness.

Next Steps

Expansion weekly reporting to include:

- Level of reaction.
 - Level 1
 - Level 2
 - Level 3
 - Level 4
- IV complications with scoring tool.
- Pain assessments and interventions

