



ANA'S NURSING QUALITY CONFERENCE™

General Session 101

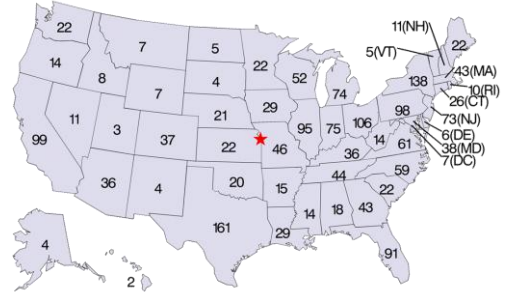
2.5 Contact Hours





NDNQI continues to grow ...

Hospital Sites – January 2013 1909 Hospitals in 50 States and District of Columbia



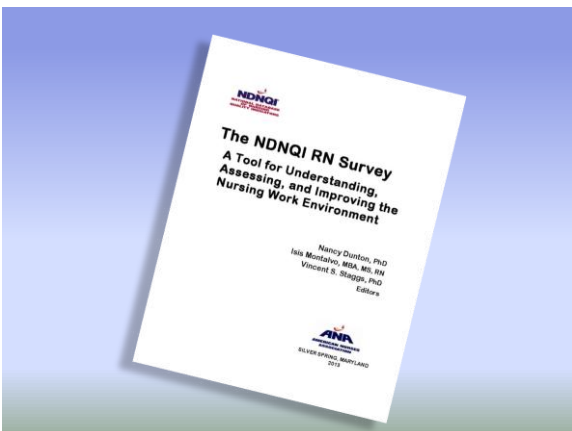
Updated 01/02/2013

★ National Database of Nursing Quality Indicators® (NDNQI)®

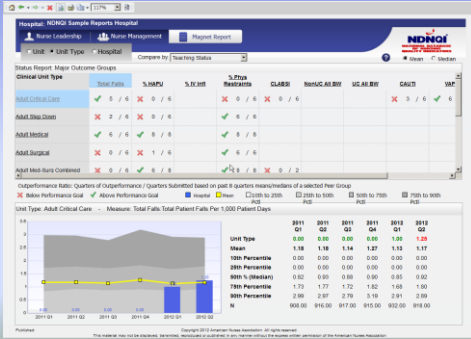


and grow ...

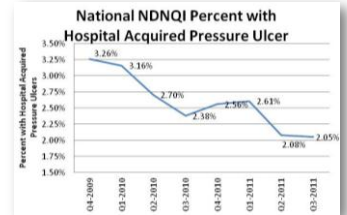
NDNQI International – January 2013



Higher Level Analysis Displayed



2012 Highlights



2012 Highlights



ANA Nursing Quality Conference
 NDNQI Awards for Outstanding Nursing
 Quality® 2012



2012 NDNQI AWARD CATEGORIES

Academic Medical Center	Community Hospital
Pediatric Hospital	Psychiatric Hospital
Rehabilitation Hospital	Teaching Hospital



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Academic Medical Center Robert Wood Johnson University Hospital



**Stephanie D. Conners,
RN, MBA, BSN, NEA-BC**



Robert Wood Johnson University Hospital, New Brunswick, NJ
1-888-MD-RWJUH • www.rwjuh.edu



Recent Accomplishments

- Winner of the 2011 & 2012 Outstanding Quality Award from the American Nurses Association
- Four consecutive Magnet designations for nursing excellence
- Recipient of the Beacon Award for Critical Care Nursing excellence
- Named one of "America's Best Hospitals" six years in a row by U.S. News & World Report





Recent Accomplishments

- Named one of “America’s Best Children’s Hospitals” by U.S. News & World Report in three specialties: orthopedics, urology and pulmonology.
- Named one of the 100 “Best Places to Work in New Jersey” by NJBIZ
- Named a 2012 Leapfrog Top Hospital for patient quality and safety
- Recognized as one of the nation’s “Most Wired” hospitals in Hospitals and Health Network Magazine



2012 NDNQI AWARD CATEGORIES

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Community Hospital St. Francis Hospital – The Heart Center



Ann Cella, MA, MED, RN, NEA-BC



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Pediatric Hospital Akron Children's Hospital Mahoning Valley



**Lisa Aurilio, MSN,
MBA, RN, NEA-BC**



About Akron Children's

- Ranked a Best Children's Hospital by *U.S. News & World Report*
- 8th largest children's hospital in country*
- Magnet® Recognition
- Largest pediatric provider in NE Ohio
 - 2 hospital campuses
 - 20+ primary care locations
 - 60+ specialty location
 - 600,000+ patient visits a year
- Awarded a top employer by NorthCoast99
 - Nearly 4,500 employees, 1,600+ nurses

*Source: 2012 Becker's Hospital Review



Akron Children's Hospital: Division of Nursing :: February 7, 2013



Culture of Safety

- Just Culture
- High Reliability Organization
- Nursing Shared Governance
- Commitment to Nursing Excellence
- Nursing Quality Infrastructure
 - Nursing Triad
 - Daily huddles
 - Data dashboards
 - Quality Council



Akron Children's Hospital: Division of Nursing :: February 7, 2013



Strategies to Improve

- EBP Infrastructure
 - EBP Coordinator
 - Rosswurm-Larrabee EBP Model
 - Mentoring/Education
- Quality Infrastructure
 - Nursing PI Coordinator
 - NSQI education
 - Data collector training
- 7 NSQI Workgroups
 - EBP strategies
 - NSQI monitoring
 - Experiential learning



Akron Children's Hospital: Division of Nursing :: February 7, 2013



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Psychiatric Hospital Sharp Mesa Vista Hospital



**Cheryl Odell, MS, RN,
NEA-BC**



Sharp Mesa Vista Hospital
Serving San Diego for 50 years

Who are we?

- One of 3 specialty hospitals with the Sharp HealthCare system
- Largest privately operated provider of mental health services in San Diego County
- 149-bed freestanding psychiatric facility
- Our vision is to be the best place to work, practice medicine, and receive care

Hope

Connection

Empowerment

Self-responsibility

A Meaningful Life

- Our patient-centered framework centers around Recovery
 - We offer our patients a path toward Hope, Connection, Empowerment, Self-Responsibility, and Meaningful Life

Recovery Atmosphere

- Renovation focused on a healing environment
 - 6 Recovery Gardens placed throughout hospital for spaces of reflection and meditation
 - Artwork featured throughout
 - Calming tones and textures
 - Arts-for-Healing program
 - Comfort Rooms for Patients

Intensive Care Unit
Patio Wall mural

Recovery Gardens at Sharp Mesa Vista Hospital

Who Do We Serve?

Sharp Mesa Vista offers behavioral health and chemical dependency services for:

- Inpatient Children, Adolescents, Adults, Older Adults
 - 5,800 admissions in FY12
 - Patient days > 40,000/year
- Outpatient Programs
 - Over 300 patients per week at 3 locations
- Clinical Research Trials
 - Over 100 trials since early 1990's

Nursing Leadership
Registered Nurses

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Rehabilitation Hospital Craig Hospital



**Diane Reinhard,
MBA, MSCIS,
BSN, RN, NE-BC,
CRRN**



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Teaching Hospital Rose Medical Center



**Lynne Wagner,
RN, MS**



Founded in 1948 by Jewish community members who wanted a hospital which welcomed Jewish physicians.

Chartered one of the first nursing shared governance models in 1983.

Mission statement: Foremost in our hearts and minds is the commitment to our patients; therefore we assume responsibility for everything that affects their care.



Our vision for 2013?

We will provide **INSANELY GREAT CARE**
to **EVERY Patient, EVERY time!!!**

Thank you to the ANA, NDNQI, the Rose
leadership and staff, and especially to
the Quality Department, without whom
this award would not be possible.



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8 Characteristics of a Survivor

1. A Strong Support System



2. A Sense of Humor



3. A Connection to Nature



4. Goals



5. Good Nutrition



6. Regular Exercise and Rest



7. A Strong Spiritual Belief



8. An Open Belief System



When you open your mind...

Shift Happens



Credits for the stock photos used on this presentation: Getty Images (www.gettyimages.com)