

ANA Nursing Quality Conference™

Improving the Odds on Quality

Welcome to Las Vegas!







Empower. Connect. Grow.

Join us in building your new Online Learning Community for improving the quality of patient care. This is a place where nurses can "meet" with peers, mentors and experts to share knowledge, resources and personal experiences.

www.NursingQualityNetwork.org



Welcome to Las Vegas for what promises to be our best and most memorable conference yet. You may have noticed that we changed the conference name to the ANA Nursing Quality Conference. With this change, we can focus on the many issues and topics that are relevant to those committed to nursing quality improvement in addition to using the National Database of Nursing Quality

This year, you will learn about everything from technical advances for nursing quality measures to understanding national quality policy and its impact on nursing practice. You will also experience a motivational poet who will both delight and inspire you!

The ANA Nursing Quality Conference brings together over 1,100 nursing professionals with a passion and commitment for improving nursing quality. For over five years we have had the pleasure of bringing together the leaders and experts who represent the brightest in the industry from across the country. This is your opportunity to meet them, share experiences and connect with others. We hope the conference sessions and networking with your peers will provide a wealth of knowledge to apply to your everyday nursing practice.

We've packed all three days with innovative keynotes, expert discussions, networking events, and thought-provoking sessions. The planning committee has exceeded their goal of providing a robust educational program that will not only stimulate you and bring forward new ideas, but will also give you ideas that you can implement immediately at your workplace.

While in Las Vegas, take in a show, enjoy food from many of the best chefs in the world or just relax and take in the excitement of the city. I think you will decide that in this instance, "what happens in Vegas, shouldn't stay in Vegas" as the powerful learning from this conference can help you effect change and improvement in



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CE Guidelines

Contact Hour Credit:

ANA Nursing Quality Conference participants will earn up to a maximum of 14.5 contact hours for successful completion of the entire conference. An additional 3.5 contact hours will be awarded for successful completion of one pre-conference workshop (7 contact hours for two.) In order to receive a Certificate of Successful Completion with contact hours, you must complete and submit an online evaluation form by accessing www.nursinggualityconference.org by February 24, 2012.

To receive duplicate or replacement certificates after, please mail a written request with a check payable to ANA for \$40.00 for each certificate requested to ANA, PO Box 504410, St. Louis, MO 63150-4410. Allow 2-4 weeks for delivery.

The American Nurses Association Center for Continuing Education and Professional Development is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

ANCC Provider Number 0023.

ANA is approved by the California Board of Registered Nursing, Provider Number 6178.

Conference Objectives:

- 1. Describe various models/roles that were used to change care at the bedside and had a positive impact on patient outcomes.
- 2. Illustrate the business and social case for nursing and methods used for justifying staffing, resources and new programs.
- 3. Identify the "meaningful use" concept, its application to the Electronic Health Record (EHR) and its preparation for implementation in the EHR.
- 4. Describe the healthy work environment practices that were improved based on the Practice Environment Scale and Job Satisfaction Surveys.
- 5. Recognize the key nursing sensitive measure drivers that successfully improved patient outcomes and quality improvement processes.

Requirements for Successful Completion of the Conference

- 1. To receive contact-hour credit, attendees must:
 - a. Be registered as a participant.
 - b.Be seated in the session room no later than 15 minutes after it has started.
 - c. Remain in the session until the scheduled ending time.
 - d. Enter their attendance and evaluation online and print out an online certificate of successful completion before leaving the conference.
- 2. Conflicts of Interest. A conflict of interest occurs when an individual has an opportunity to affect educational content about health-care products or services of a commercial company with which she/he has a financial relationship. The planners of this conference have disclosed no financial relationships with any commercial companies pertaining to this conference. Presenters who have disclosed a relevant financial relationship will be identified prior to their presentation.
- **3.** Commercial Support and Noncommercial Sponsor Donations. No financial or in-kind support has been provided for this conference.
- **4. Non-endorsement of Products or Services.** The American Nurses Association's accredited provider status refers only to continuing nursing education activities and does not indicate that there is real or implied endorsement of any product, service, or company referred to in this conference.
- **5. Off-label Product Use.** This conference does not include any unannounced information about off-label use of a product for a purpose other than that for which it was approved by the Food and Drug Administration (FDA).



Planning Committee

ANA Nursing Quality Conference Planning Committee

ANA gratefully acknowledges the Planning Committee for its work organizing the 2012 conference and its members* who planned the educational content and reviewed over 500 abstracts submitted for the 2012 conference.

Deborah Barnes, MSN, RN, CCNS* Yvette Bolla, MSN, RN* Kim Boyle, MSN, RN* Pamela Carlson, MSN, RN, NE-BC* Maureen Dailey, DNSc, RN, CWOCN* Patricia Dawson, MSN, RN* LaShawn Dunbar Nancy Dunton, PhD, FAAN* Moira Edwards, CAE Terri Gaffney, MPA, RN Amanda Gayle, CMP Judi Godsey, MSN, RN Pam Hinshaw, MSN, RN, CCM* Joan Hurwitz Kathryn L. Jackson, MSN, RN, CRRN* Kristine M.Leahy-Gross, BSN, RN* Maureen Markey, MBA Peggy Miller, PhD, RN*

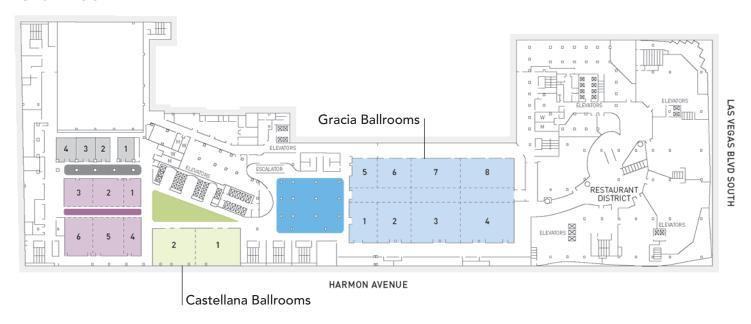
Kay Miller, MS, RN, NE-BC, CENP* Isis Montalvo, MBA, MS, RN - Chair* Tammy Peterman, MS, RN* Donna Poduska, MS, RN, NE-BC, NEA-BC* Marilyn Pollock, RN, MBA, NEA-BC* Pat Quigley, PhD, CRRN, FAAN* Lisa Randall, CMP Diane Reinhard, MBA, RN, MSCIS, CRRN, CNA, BC* Valerie Restifo, MA, MS, RN Marsha Russell Adam Sachs, MS Deitra Scott, MSN, RN Mary Sitterding RN, CNS* Karen Tomajan, RN, MS, NEA-BC* Catherine Wiafe, MBA Norine K. Watson, MSN, RN, CNAA-BC* Margarete Zalon, PhD, RN, ACNS, BC*



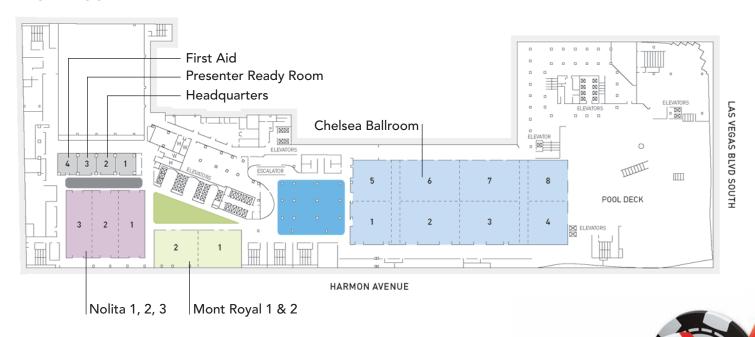
Hotel Map

The Cosmopolitan of Las Vegas

3rd Floor



4th Floor



General Information

Registration and CE Center

Room: Gracia Registration and Foyer

Hours: Tuesday, January 24 4:00pm-8:00pm Wednesday, January 25 7:00pm-8:00pm Thursday, January 26 7:00am-5:30pm Friday, January 27 7:00am-1:30pm

Headquarters Office

Room: Yaletown 2

Hours: Tuesday, January 24 12:00pm-8:00pm

> Wednesday, January 25 7:00am-8:00pm 7:00am-5:30pm Thursday, January 26 Friday, January 27 7:00am-3:30pm

(CE center will be open until 5:00pm on Friday)

Presenter Ready Room

Room: Yaletown 3

Hours: Tuesday, January 24 4:00pm-8:00pm

Wednesday, January 25 7:00am-7:00pm Thursday, January 26 7:00am-5:30pm Friday, January 27 7:00am-1:30pm *All speakers and poster presenters must check in at the Presenter Ready Room. The room is staffed and has equipment for presenters' use.

Exhibits

Please stop by and visit the American Nurses Association (ANA), American Nurses Credentialing Center (ANCC), American Nurses Foundation (ANF) and NDNQI booths in the Gracia Foyer.

Bookstore and Exhibits

Room: Gracia Fover

Hours: Tuesday, January 24 4:00pm-8:00pm

> Wednesday, January 25 12:00pm-8:00pm Thursday, January 26 7:00am-5:30pm Friday, January 27 7:00am-1:30pm

Posters Sessions

Room: Gracia Ballroom

Hours: Wednesday, January 25 6:00pm-8:00pm

> Thursday, January 26 12:30pm-2:30pm

Meals

Continental Breakfast

Room: Gracia Ballroom Room: Gracia Ballroom

Hours: Thursday, January 26 7:00am-7:50am Hours: Thursday, January 26 12:00pm-2:00pm 7:00am-7:50am Friday, January 27 Friday, January 27 12:30pm-1:30pm

Lunch

Emergency

The Security Office is operational 24 hours a day and becomes the communications center and command post in the event of an emergency. The 24-hour security hotline number from any in-house telephone is 55555. If calling from an outside source, the emergency number is (702) 698-1911.

First Aid

Room: Yaletown 4

Hours: Wednesday, January 25 8:00am-8:00pm

Thursday, January 26 7:00am-5:30pm 7:00am-3:30pm Friday January 27





It's NDNQI, BINGO style! Located in your conference bag is your very own NDNQI game card. Stop by the American Nurses Association (ANA) booth for official game rules and prizes and to see what words are called.

Business Center • FEDEX Office Business Center

The Cosmopolitan features a full-service FedEx Office Business Center located on the 3rd level of the conference center. The Business Center is open 7:00am–6:00pm Monday through Friday and 8:00am–4:00pm Saturday and Sunday.

Concurrent Session Seating

Seating for concurrent sessions is on a first-come, first served basis. Pre-selection of sessions during registration does not guarantee seating; however, it aids in planning room assignments to accommodate attendance. Once room capacity is met, sessions will be closed. Due to fire code regulations, attendees will not be allowed to sit or stand in the back of the room and chairs cannot be added. If a session is closed, attendees may select another session where seating is available.

Session Handouts

In our efforts to be environmentally friendly and conserve resources, presentation and poster handouts submitted in advance of the conference are available online and may be viewed and downloaded at https://ana.confex.com/ana/ndnqi12/webprogram/start.html. Additional handouts obtained at the conference will be uploaded to the website by February 10, 2012.

Photography / Videographer

A professional photographer and videographer will take pictures/videos throughout the conference. The photos/videos will be used to publicize the event and/or produce related literature and products for public release. Individuals photographed and/or filmed will receive no compensation for the use and release of these images and will be deemed to have consented to the use and release of photos/videos in which they appear. Participants opposed to being photographed and/or filmed must immediately notify the photographer/videographer and conference staff if they are filmed and/or photographed.

Chemical Sensitivities

Remember that an increasing number of people have chemical sensitivities. We ask that all conference attendees be mindful of this and not wear perfumes, aftershaves, other scented personal products, and no latex balloons or other latex products are allowed.

Fun & Fit!

Join us for Yoga on Thursday Jan 26 and Zumba on Friday Jan 27. To register for the fitness activities, visit the registration desk at Breva 2&3. Fitness activity starts promptly at 6:00am each morning.





Wednesday January 25 (see pg 14 for detailed session information)

7:00am-8:00pm Registration, Bookstore, Exhibits, CE Center **Gracia Registration and Foyer** Pre-Conference Continental Breakfast (Breakfast for am session attendees only) 7:00am-7:50am

8:00am-12:00 pm **Pre-Conference Workshops**

> 001: Stacking the Deck in Your Favor: Learning the Site and Survey Coordinator Roles Mont Royal 1 002: High Stakes Tables: NDNQI Research Findings for the Advanced Site Coordinator **Mont Royal 2**

Mont Royal Foyer

12:00pm-1:00pm Pre-Conference Lunch (Lunch is provided to attendees registered for both am and pm sessions) Nolita 1

1:00pm-5:00pm **Pre-Conference Workshops**

> 003: Double Down on Quality: Understanding and Using NDNQI Reports **Mont Royal 1** 004: The Fourth Paradigm of Quality Measures **Mont Royal 2**

6:00pm-8:00pm Gracia Ballroom 100: Posters and Welcome Reception

Thursday January 26

6:00am-6:30am Breva 2&3 Yoga 7:00am-5:30pm Registration, Bookstore, Exhibits, CE Center **Gracia Registration and Foyer**

7:00am-7:50am **Continental Breakfast Gracia Ballroom**

8:00am-10:30am 101: General Session & Keynote Address Chelsea Ballroom

National Center for Nursing Quality Update

Keynote Address NDNQI Award Winners

11:00am-12:00pm **Concurrent Sessions** (Featured Presenters)

> 102: A Framework for Sharing Nursing Data-The Quality Jackpot **Mont Royal 1** 103: The Patient-Centered Outcomes Research Institute: Research **Mont Royal 2**

Foundations and Priorities

Nolita 3 104: How do Patients Respond to Nursing Sensitive Hospital Quality Measures? Chelsea 1

105: Medication Administration in the 21st Century: A Spoon Full of Sugar or A Hard Pill to Swallow?

106: Nursing Satisfaction and Clinical Outcomes Data- Monitoring Data

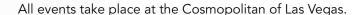
Chelsea Ballroom 1&5

for Organization Success: The Magnet Perspective

107: Quality and Safety Education for Nurses (QSEN)-Preparing Future Nurses Nolita 1

12:00pm-2:00pm **Networking Lunch** (included) **Gracia Ballroom**

12:30pm-2:30pm **108: Poster Sessions** (repeated from Wednesday Jan 26) Gracia Ballroom



Schedule at a Glance

2:45pm-4:15 pm **Concurrent Sessions** (Abstract Presentations) 109: National Quality Policy and Nursing Practice Nolita 3 110: Technologic Advances for Outcome Measurement **Mont Royal 2** 111: Achieving and Sustaining Change for Improvement **Mont Royal 1** Nolita 2 112: Implementing System Changes for Patient Safety Chelsea Ballroom 1&5 113: Using Data to Influence Patient Outcomes Nolita 1 114: Pediatric Improvement Across the Care Continuum 115: General Session • Win Big with CLABSI & CAUTI Rate Reduction Chelsea Ballroom 4:30 pm-5:30 pm

Friday January 27

6:00am-6:30am	Zumba	Breva 2&3
7:00am-1:30pm	Registration, Bookstore, Exhibits	Gracia Registration and Foyer
7:00 am-5:00pm	CE Center	Gracia Registration and Foyer
7:00am-7:50am	Continental Breakfast	Gracia Ballroom
8:00am–9:00am	200: General Session Partnership for Patients	Chelsea Ballroom
9:30am-10:30am	Concurrent Sessions (Repeat from Thursday January 26)	
	201: A Framework for Sharing Nursing Data-The Quality Jackpot	Mont Royal 1
	202: The Patient-Centered Outcomes Research Institute: Research Foundations and Priorities	Mont Royal 2
	203: How do Patients Respond to Nursing Sensitive Hospital Qua	lity Measures? Nolita 3
	204: Medication Administration in the 21st Century: A Spoon Full A Hard Pill to Swallow?	of Sugar or Nolita 1
	205: Nursing Satisfaction and Clinical Outcomes Data- Monitoring for Organization Success: The Magnet Perspective	Data Chelsea Ballroom 1&5
	206: Quality and Safety Education for Nurses (QSEN)- Preparing	Future Nurses Nolita 2
11:00am-12:30pm	Concurrent Sessions (Abstract Presentations)	
•	207: Development of Nursing Quality Measures	Nolita 3
	208: Achieving and Sustaining Change for Critical Care	Mont Royal 2
	209: Improving Care Transitions	Nolita 2
	210: Technologic Advances for Outcome Measurement	Nolita 1
	211: Tools to Improve Employee Satisfaction	Mont Royal 1
	212: Innovative Strategies for Quality Patient Outcomes	Chelsea Ballroom 1&5
12:30pm-1:30pm	Networking Lunch (included)	Gracia Ballroom
1:30pm-2:30pm	213: General Session • Health Information Technology	Chelsea Ballroom



Keynote Speakers



Sekou Andrews A week in the life of Motivational Poet, Sekou Andrews, could find him presenting an original piece for international executives, giving the keynote at a healthcare conference, or performing poems for Barack Obama in Oprah's backyard. This Pitzer College graduate turned school teacher turned actor, voiceover artist, award-winning musician and two-time national poetry slam champion, has created customized spoken word presentations for such Fortune 500 companies as Kraft, Nike, eBay, General Mills, Paypal and Microsoft, as well as for major conferences and nonprofits, such as TEDMED, Health 2.0, Global Green and Deepak Chopra's Sages & Scientists. He has been featured on numerous National media outlets, including ABC World News, MSNBC, HBO, Showtime, MTV and BET; performed for luminaries such as Sec. of State Hillary Clinton, Quincy Jones, Maya Angelou, Coretta Scott King, Norman Lear and Al Gore; and shared the stage with music heavyweights Jay-Z, Stevie Wonder, Carlos Santana, Maroon 5 and the Pasadena Pops Orchestra to name but a few. His latest album, "Poetic License," helped him become the most awarded artist in the nation's largest independent music organization.



Nancy Dunton, PhD, FAAN is Research Professor in the School of Nursing at the University of Kansas Medical Center KUMC, with a joint appointment in the Department of Health Policy and Management. She has been the principal investigator of NDNQI since it was established in 1998. Dr. Dunton has been the principal investigator on over 30 health and social services research projects and is the Director of the National Database of Nursing Quality Indicators®.



Jack Jordan, MS is currently serving as a Deputy Director of the Partnership for Patients at the Center for Medicare and Medicaid Innovation, where he is leading a 500 million dollar program to reduce hospital acquired conditions. Previously he was Administrator, Quality Initiatives at Henry Ford Health System, Detroit, Michigan. Jack had a key role in Henry Ford Health System's organization-wide quality improvement strategy for 14 years. His responsibilities include project management and internal consultation on improvement and measurement with senior leaders, managers, and front-line teams. He has served as a leader overseeing improvement projects on mortality reduction, surgical care improvement, tight glycemic control, ICU improvement, surgical care, implementing rapid response teams as well as a No Harm campaign to reduce iatrogenic harm. He also developed the system wide quarterly report on quality for the board and senior leadership.



Judy Murphy, RN, FACMI, FHIMSS, FAAN is Deputy National Coordinator for Programs & Policy at the Office of the National Coordinator for Health IT, Department of Health and Human Services in Washington D.C. She is a nurse, who came to the ONC in December of 2011 with more than 25 years of health informatics experience at Aurora Health Care in Wisconsin, an integrated delivery network with 15 hospitals, 120 ambulatory centers, home health agencies and over 30,000 employees. She led the EHR program since 1995, when Aurora was one of the early adopters of health IT. Most recently she was Vice President-EHR Applications, and managed the organization's successful achievement of Stage 1 EHR Meaningful, with incentive payments beginning in September 2011.

Featured Speakers



Tim Cromwell, RN PhD PMP is the Director of Standards and Interoperability for the Office of Informatics and Analytics, Veterans Health Administration, Department of Veterans Affairs. He is the main point of contact for health information exchange activities within the VA, including the VLER Health program. Cromwell has served in a number of posts in 26 years of service at the VA, including staff nurse, nurse manager, clinical applications coordinator, senior project manager of the Health Data Repository project and program manager. Cromwell holds an earned doctorate in Nursing from Saint Louis University (2002), is board certified in Nursing Informatics and a Project Management Professional. He lives in Salt Lake City, Ut.



Linda Cronenwett, PhD, RN, FAAN is professor and former dean of the School of Nursing, University of North Carolina at Chapel Hill and co-director of the Robert Wood Johnson Foundation Executive Nurse Fellows program. She earned her master's degree in nursing from the University of Washington and her undergraduate and doctoral degrees in nursing from the University of Michigan. During 14 years as an administrator in the Department of Nursing, Dartmouth-Hitchcock Medical Center, Dr. Cronenwett provided leadership in nursing and inter-professional research utilization and quality improvement projects. Since 2005, she has been the principal investigator of a national initiative, *Quality and Safety Education for Nurses*, funded by the Robert Wood Johnson Foundation.



Christine Curto, MS, BSN, RN, IBCLC has 33 years of nursing experience in the private sector and the Navy Nurse Corps, encompassing adult, maternal-child and pediatric clinical practice in critical care, inpatient and outpatient arenas, as well as experience in various administrative positions. Ms. Curto is a Senior Magnet Program Analyst with the Magnet Recognition Program who provides operational support and coordination during the Magnet appraisal process. She interfaces with staff of health care organizations seeking the Magnet credential. She further acts as a resource regarding the Magnet Recognition Program and its requirements.



Karen Daley, PhD, MPH, FAAN of Boston, Massachusetts was elected president of the American Nurses Association in June of 2010. President Daley spent more than 26 years as a staff nurse at Brigham and Women's Hospital in Boston. She is a past president of the Massachusetts Association of Registered Nurses and the Massachusetts Center for Nursing. President Daley has been recognized for her outstanding leadership and excellence in practice, including being recognized as a living nursing legend by the Massachusetts Association of Registered Nurses. In 2006, she was inducted as a fellow into the American Academy of Nursing in recognition of her advocacy work in needlestick prevention. Currently, she is a reviewer for the Journal of Emergency Nursing, the American Journal of Nursing, and the American Journal of Infection Control. In addition, President Daley served as a project principal for the Nurses Education Hepatitis C Project funded by the Massachusetts Department of Public Health as well as a project coordinator for a trauma research study conducted by the Harvard Injury Control Center at the Harvard School of Public Health. President Daley holds a diploma in nursing from Catherine Laboure School of Nursing, a bachelor's of science in nursing from Curry College, a master's in public health from Boston University School of Public Health, a master's in science and PhD in nursing from Boston College.







Bonnie Mowinski Jennings, DNSc, RN, FAAN participated in the Army student nurse program to assist her in completing her Bachelor of Science degree in Nursing. That began a career as an Army nurse that afforded her a wealth of experience as a clinician, educator, researcher, administrator, policy-maker, spokesperson, and leader. Following her military career, Jennings was selected as the 2002-2003 American Academy of Nursing/American Nurses Foundation distinguished nurse scholar at the Institute of Medicine. She was also appointed to a four-year term on an Agency for Healthcare Research and Quality and Research study section. In 2006, Bonnie was invited by the National Quality Forum to Chair a year-long Robert Wood Johnson Foundation funded initiative related to Tracking NQF-EndorsedTM Consensus Standards.



Robin Newhouse, PhD, RN is Assistant Dean for the Doctor of Nursing Practice Program and Associate Professor, Organizational Systems and Adult Health, University of Maryland School of Nursing. She conducts randomized controlled trials and systematic reviews with research focusing on quality of care, evidence-based practice among clinicians and outcomes research in healthcare delivery systems. Dr. Newhouse has served as chair of the Johns Hopkins Nursing Evidence Based Practice Model and implemented a strategic plan for evidence-based practice and research at The Johns Hopkins Hospital. She is a peer reviewer for "The Journal of Nursing Administration" and for the "Journal of Nursing Scholarship." Dr. Newhouse received her BS and her PhD in nursing from University of Maryland School of Nursing.



Ann O'Brien, MSN, RN is the National Director of Clinical Informatics/Transformation Leader at Kaiser Permanente (KP) an integrated delivery system that includes 36 inpatient hospitals and over 45, 000 nurses. Ann leads the Inter-Regional Nursing Governance Group that sets the strategy for the nursing content in KP HealthConnect (KPHC); the largest private electronic health record (EHR) in the world. Ann's leadership role leverages the EHR and innovative technology to transform nursing care processes and improve outcomes. Ann has over 20 years of experience in leadership positions in Nursing spanning various levels of management, education, informatics and consulting. She is currently one of the 2011 Robert Wood Johnson Executive Nurse Fellows. Ann has a BSN from the Ohio State University, A Masters in Nursing from the University of Texas at Austin, and a Post Masters in Nursing Informatics from Duke University. She is also a Certified Professional in Healthcare Information and Management Systems (CPHIMS).



Featured Speakers



Shoshanna Sofaer, DrPh is the Robert P. Luciano Professor of Health Care Policy at the School of Public Affairs, Baruch College. Dr. Sofaer conducts research on: the development of quality measures that resonate with consumers and patients; the design and dissemination of public reports on comparative health care quality and cost; the development of tools patients and families can use to engage productively in their health and health care; ways to improve the effectiveness of health care professionals in caring for older people; and the development of state and local partnerships to pursue community health and health care improvement objectives. Currently, she is a member of the National Quality Forum Usability Task Force, which is developing guidelines for ensuring that NQF endorsed measures are usable by different audiences. Dr. Sofaer is nationally known for her expertise in qualitative and mixed methods research, and survey research and consults and trains widely on these issues.



Marla J. Weston, PhD, RN a nurse leader with nearly 30 years of diverse management experience in health care operations, is the chief executive officer (CEO) of the American Nurses Association (ANA) and the American Nurses Foundation (ANF). Prior to joining ANA, Dr. Weston served in a variety of nursing roles including as a clinical nurse in medical-surgical and intensive care practice, nurse educator, clinical nurse specialist and hospital nurse executive. For a number of years she owned her own consulting business assisting hospitals on staffing, scheduling, recruitment and retention of nurses. She also served nationally at the U.S. Department of Veterans Affairs. She oversaw policies, programs, and initiatives that supported the employees at all VHA facilities across the country. She also had responsibility for improving nurse retention, and for promoting nursing as an attractive career choice. Earlier in her career, Dr. Weston served for four years as the executive director of the Arizona Nurses Association. During her tenure, membership increased 24 percent, while revenues rose 109 percent. Dr. Weston graduated from Indiana University of Pennsylvania with a bachelor's of science degree in nursing. She graduated from Arizona State University, with a master's of science degree in nursing. She earned her doctoral degree at the University of Arizona, where her dissertation, "Antecedents to control over nursing practice," addressed ways to increase the decision-making role of the hospital nurse – in short, nurse influence and power.



Workshops

Presenters are bolded.

Wednesday, January 25, 2012

7:00am-7:50am Pre-Conference Continental Breakfast

8:00am–12:00pm Mont Royal 1

001: Stacking the Deck in Your Favor: Learning the Site and Survey Coordinator Roles

This workshop is for NDNQI participating hospitals only; targeting Site/Survey Coordinators in their role less than 1 year. Repeat of previously offered pre-conference workshop.

Contact Hr: 3.5

Presenters:

1. Kim Boyle, MSN, RN, 2. Jan Davidson, MSN, RN, ARNP

Objectives:

1. Describe 5 duties specific to Site and Survey Coordinator roles.

2. Discuss the required preparation steps for participation in the RN Survey.

Mont Royal 2 Contact Hr: 3.5 002: High Stakes Tables: NDNQI Research Findings for the Advanced Site Coordinator

This workshop is for NDNQI participating hospitals only; targeting experienced NDNQI Site/Survey Coordinators who would like to learn how to marry research findings with NDNQI reports to develop quality improvement activities.

Presenters:

1. Nancy Dunton, PhD, FAAN, 2. Vincent Staggs, PhD, 3. Catima Potter, MPH

Objectives:

1. Describe research findings on the relationship between staffing and outcomes.

2. Discuss implications of research findings for QI planning.

12:00pm–1:00pm **Nolita 1** **Lunch** (provided to attendees registered for both AM and PM sessions)

1:00pm-5:00pm 003: Double Down on Quality: Understanding and Using NDNQI Reports

Mont Royal 1
Contact Hr:3.5

This annual workshop is for NDNQI participating hospitals only; targeting Site/Survey Coordinators and others in member hospitals that need an introduction or refresher to interpreting and using NDNQI reports in quality improvement initiatives. Repeat of previously offered pre-conference workshop.

Presenters:

1. Brandon Crosser, MA, 2. Lili Garrard, MS

Objectives:

- 1. Describe the fundamentals of reading and interpreting NDNQI reports including research methodology and basic statistics.
- 2. Discuss how NDNQI reports may be used for improvement opportunities.

Mont Royal 2

004: The Fourth Paradigm of Quality Measures

Contact Hr: 3.5

The rapid adoption and use of health information technology is setting a new paradigm for the collection and exploration of massive datasets. The speed of advancement in nursing practice, quality and research will soon become largely dependent on collaborations among nurses and technologists to effectively inform and leverage scientific discovery through local, regional and national databases. This session will offer insight to the advanced data user on national nursing database development activities. Both advanced and novice data users will be challenged to consider how collective data structuring and measurement can be fully realized.

Presenters:

1. Bonnie Westra, PhD, RN, FAAN, FACMI, 2. Judith J. Warren, PhD, RN, BC, FAAN, FACMI

Objectives:

- 1. Describe the emerging field of data-intensive science.
- 2. Recognize the future of nursing quality measures data to drive discovery and research.

6:00pm-8:00pm

Gracia

Contact Hr: 2.0

100: Poster Sessions and Welcome Reception

Educational Sessions

Presenters are bolded.

Thursday, January 26, 2012

6:00am-6:30am

Yoga

7:00am-7:50am

Continental Breakfast

8:00am-10:30am

101: General Session: National Center for Nursing Quality Update;

Chelsea Ballroom

Keynote Address; NDNQI Award Winners

Contact Hr: 2.5

Empowering nurses as they provide direct patient care is essential to ensuring quality. Feel inspired and empowered by our motivational speaker. The 2011 top performers in NDNQI will be described as part of this general session.

Presenters:

- 1. Isis Montalvo, MBA, MS, RN, 2. Karen Daley, PhD, MPH, RN, FAAN, 3. Sekou Andrews,
- 4. Marla Weston, PhD, RN, 5. Karen Miller, PhD, RN, FAAN

Objectives:

- 1. Recognize the contributions of nursing to healthcare on the national landscape and describe how empowering front-line nurses can improve beside care.
- 2. Identify the top 2011 performers in the National Database of Nursing Quality Indicators® (NDNQI®).

11:00am–12:00pm Concurrent Sessions (Featured Speakers)

Mont Royal 1

102: A Framework for Sharing Nursing Data - The Quality Jackpot

Contact Hr: 1.0

Shared databases offer a model for care coordination, interprofessional collaboration, and benchmarking. This session looks at the ways quality, safety, and best practices can be supported through efficient capture and management of data.

Presenters:

1. Ann O'Brien, MSN, RN, 2. Tim Cromwell, PhD, RN

Objectives:

- 1. Describe a nursing information model that enables the capture, re-use and sharing of data within and across organizations.
- 2. Describe how the exchange of patient data can support care coordination, research and quality measures.

Mont Royal 2

103: The Patient-Centered Outcomes Research Institute: Research Foundations and Priorities

The Patient Center Outcomes Research Institute (PCORI) provides valuable resources that support nursing research, enable networking and address national research priorities in the areas of patient focused quality and safety. The background of PCORI will be described, and future directions will be discussed.

Presenter:

1. Robin Newhouse, PhD, RN, NEA-BC, FAAN

Objectives:

- 1. Explain history, mission and vision of the Patient Centered Outcomes Research Institute (PCORI) to include the foundational work to date and national research priorities.
- 2. Identify resources available through the Patient Centered Outcomes Research Institute (PCORI) to include networking and funding.

Nolita 3

104: How Do Patients Respond to Nursing Sensitive Hospital Quality Measures?

Instituting quality performance measures provides a unique opportunity for qualitative research methods to interpret patients' response to our nursing interventions. Advantages of qualitative methods are reviewed from the perspective of the patient, consumer, and the public.

Presenter:

1. Shoshanna Sofaer, DrPH

- 1. Describe how quality measures can be tested with patients using qualitative research methods.
- 2. Describe the benefits of testing quality measures with patients and consumers, especially if they are intended to be publicly reported.



Nolita 2

105: Medication Administration in the 21st Century: A Spoon Full of Sugar or A Hard Pill to Swallow?

The process of medication administration can present unique challenges within the acute care setting. During this session, strategies will be examined to modify those environmental influences that can negatively impact patient safety during medication administration.

Presenter:

1. Bonnie Jennings, DNSc, RN, FAAN

Objectives:

- 1. Explain the complexity of medication administration.
- 2. Examine the feasibility of reducing interruptions during medication administration.

Chelsea Ballroom 1&5 106: Nursing Satisfaction and Clinical Outcomes Data – Monitoring Data for Organization Success: The Magnet Perspective

Clinical outcomes can be largely influenced by nurse satisfaction. The Magnet journey outlines how nursing sensitive indicators are used to improve quality in the work place, and at the bedside. Performance monitoring and bench marking will be described.

Presenter:

1. Christine Curto, MS, BSN, RN, IBCLC

Objectives:

- 1. Describe how nurse sensitive clinical indicators and nurse satisfaction data are used in the Magnet process.
- 2. Determine how "outperformance of the benchmarked database mean or median" is determined.

Nolita 1

107: Quality and Safety Education for Nurses (QSEN) - Preparing Future Nurses

This session will examine the need for Quality and Safety Education for Nurses (QSEN) in both the educational and the healthcare arenas. Effective strategies to stimulate the use of quality and safety measures in the academic and clinical settings will be explored.

Presenter:

1. Linda Cronenwett, PhD, RN, FAAN

Objectives:

- 1. Describe the problems in health professions education and health care leading to need for change, and assess strategies and outcomes used by QSEN to stimulate and spread improvements in quality and safety education.
- 2. Project meaning of this work for faculty, clinicians, and administrator participants.

12:00pm–2:00pm **Gracia Ballroom** Networking Lunch (provided to attendees)

12:30pm–2:30pm **Gracia Ballroom** Contact Hr: 2.0 108: Poster Sessions





2:45pm-4:15pm

Concurrent Sessions (Abstract Presentations)

Nolita 3 Contact Hr: 1.5

What is the status of national policy as it pertains to quality, and the role of the nurse? This session will describe nursing involvement in decision making and the overall benefit to the profession when quality

models are used as the road map to guide practice.

109: National Quality Policy and Nursing Practice

Presenters:

Nursing Surveillance on the Workshift: Model Testing
1. Lee A. Schmidt, PhD, RN

Demonstrating Organizational Benefit of Pediatric APRN Practice in an Academic Medical Center

1. Suzanne Staebler, DNP, APRN, NNP-BC, 2. Jill Kinch, MSN, APN, CPNP-PC/AC,

3. Michelle Terrell, MSN, APRN, CPNP-AC/PC, 4. Claire Slone, MSN, APRN, NNP-BC

A Statewide Study of the Relationship Between Nurse Involvement in Decision Making and Nurse/Patient Outcomes

1. Frances M. Ricker, MSN, RN, 2. Janet L Houser, PhD, RN, 3. Carolyn L. Sanders, PhD, RN, NEA-BC

Objectives:

- 1. Explain concepts of the watching over process as performed by registered nurses during a work-shift.
- 2. Describe the relationship between the watching over process and protecting patients from harm.
- 3. Describe outcome measures for Advanced Practice Nurse (APRN) role activities.
- 4. Discuss creative strategies for demonstrating organizational benefit of Advanced Practice Nurse (APRN) utilization.
- 5. Describe the current condition of nursing involvement in decision making in one state.
- 6. Relate level of nursing involvement in decision making to nurse satisfaction and patient outcomes.

Mont Royal 2

110: Technologic Advances for Outcome Measurement

Technology offers a plethora of tools and programs that can be used to support change, and equip the transition from best practices to common practices. This session will describe technological innovations that augment the nursing process, and result in better clinical outcomes.

Presenters:

System-wide Leadership on Achieving Better Clinical Outcomes in Severe Sepsis and Septic Shock

1. Paula T. Jacobs, MA, BS, SSBB, 2. Rhonda G. Murchison, MS, BSN, RN, 3. Korene Christianson, BSN, RN

Providing Timely Infection Date to Nurse Leaders Heiner on Automated Surveillance System

Providing Timely Infection Data to Nurse Leaders Using an Automated Surveillance System Reduces Infection Rates

1. Cathy S. Sanders, BSN, RN, CIC, 2. Sue Esleck, MSN, RN

Camera Surveillance for Safety; Its Impact on Fall Prevention, Staffing and Labor Expense

1. Carol A. Herring, MA, BA, RN, 2. Kathy Boyle, PhD, RN

- 1. Learn how technology can be used as an effective and timely adjunct to nursing assessments.
- 2. Learn how technology can be used to transition best clinical practices into common clinical practices.
- 3. Describe benefits of Automated Surveillance Systems use for identifying hospital acquired infections.
- 4. Identify key quality interventions that positively impact hospital acquired infection (HAI) rates.
- 5. Identify the impact of camera surveillance on patient falls, staffing, and labor expense.



Mont Royal 1

111: Achieving and Sustaining Change for Improvement

What is the role of automated prevalence data when managing the challenging problem of preventing and treating skin breakdown, pressure ulcers and hospital acquired pressure ulcers? This session will demonstrate how technological advances and interprofessional collaboration can provide a substantial foundation that leads to quality results and improved outcomes.

Automation of Pressure Ulcer Survey Prevalence Process

Presenters:

- 1. MaryAnn Connor, MSN, RN, CPHIMS, 2. Janet Mak, MBA, MT, ASCP,
- 3. Judy M. Graham, MS, CS, RN, CPHQ, 4. Hyun Joo Lee, MSN, RN,
- 5. Liz Grahn, MSN, NP-C, CWOCN, 6. Yuting Guan, MA

Perioperative Wristband Alert Program

- 1. Susan Titone, MSN, RN, CNOR, 2. Jennifer Crowley-Barnett, MA, RN, CNOR,
- 3. Maria Fezza, BSN, RN, CNOR

Walking Away from Pressure Ulcers

1. Ann Harrington, MPA, BSN, RN, NEA-BC

Objectives:

- 1. Describe how to automate collection of pressure ulcer prevalence data.
- 2. Describe how collaboration of nursing informatics, quality & information systems determined successful technological changes.
- 3. Describe impact effective communication between OR, PACU and post-op unit has on patient outcomes.
- 4. Identify pressure points related to intraoperative positioning and development of hospital acquired pressure ulcers.
- 5. Recall three components of a successful pressure ulcer prevention program for the elderly.
- 6. Describe the role of an effective shared governance structure in improving a nursing sensitive outcome.

Nolita 2

112: Implementing System Changes for Patient Safety

Some of the most innovative solutions for insuring patient safety can be derived from within the healthcare system itself, rather than from regulatory bodies. This session sheds light on quality improvement through standardized protocols, automated practices, and documentation/classification systems that improve outcomes and ensure quality care.

Key Nursing Innovations that Drive Down Prevalence of Hospital Acquired Pressure Ulcers

Presenters:

1. Tracy L. Houle, MSN, APRN, CWOCN, CNS-BC

Improving Restraint Safety through Improved Electronic Medical Record (EMR) Documentation

- 1. Lynn Daum, BSN, RN-BC, 2. James Healy, BS, 3. Patricia Schaffer, MSN, RN,
- 4. Thomas Ludwig, MSN, RN, CNOR, 5. Lynne Palazzolo, MSN, RN, 6. Judith Walsh, MEd, RN, NE-BC

Adding Critical Care Nurse Practitioners to Rapid Response Teams

1. April N. Kapu, MSN, RN, ACNP-BC

- 1. Understand how the standardization of wound and skin care protocols impacts nursing care in your facility.
- 2. Identify tools available in EMR that can aid in automation of skin and wound care practice.
- 3. Identify methods to improve restraint documentation.
- 4. Describe how proper restraint documentation supports patient safety.
- 5. Classify the value of the NP role when promoting teamwork and improved patient outcomes as part of a Rapid Response Team.



Chelsea Ballroom

113: Using Data to Influence Patient Outcomes

1&5

NDNQI data offers opportunities for the implementation of virtual solutions for improvement, innovation, and efficient management of data. The quality data that results provides the perfect platform for benchmarking and score card type reports in the form of dashboards, and nursing sensitive indicators.

"Virtual" Data Management Office: "Achieving Excellence Through Continuous Improvement

and Innovation"

Presenters: 1. Lori Hubbard.

1. Lori Hubbard, BSN, RN, 2. Diane Vorio, MSN, RN, MS

Driven to Succeed - Creating a Nursing Dashboard

1. V. Rebecca Marrone, BS, RN

Embarking on the NDNQI Journey: A Middle Eastern Perspective 2007-2011

1. Yolande Grove, RN

Objectives:

- 1. Examine barriers and create solutions for direct care staff to evaluate and impact change related to patient outcomes.
- 2. Learn to provide timely, reliable, and actionable results to direct care staff.
- 3. Effectively communicate data concerning nursing sensitive indicators, core measures and infection control measures that impact patient outcomes and patient safety.
- 4. Explore the search for relevant, applicable indicators to measure Nursing Quality.
- 5. Describe the roll out process adopted by a Middle Eastern hospital to use the NDNQI database for benchmarking.

Nolita 1

114: Pediatric Improvement Across the Care Continuum

This session provides an investigation into clinical decision support systems affecting the pediatric client. Collaborative processes are described that support improvement of quality across the healthcare continuum using nursing initiated change to improve the health of children.

Connecting Community Providers, School Nurses and Parents to a School Based Screening EMR

Presenters:

1. Brie A. Cantrell, MSN, BSN, RN, 2. Melissa B. Frerking, MBA

Providing Appropriate Placement for Late Preterm Infants During Birth Admission

1. Susan M. Kline, BSN, RNC

Newborn Glucose Management-Clinical Decision Support Systems

1. Marie C. Kozel, MBA, BSN, RN-BC, 2. Jodi Gute, MSN, APRN-CNS, C-EFM

Objectives:

- 1. Discuss how a school based EMR can be used by community providers, school nurses and parents to improve children's health.
- 2. Identify partners to replicate the program in other communities.
- 3. Identify a process for testing change.
- 4. Redefine a frequent nursing process challenge from your specialty into a test for change.
- 5. Identify newborn hypoglycemia risk assessment/monitoring assuring glucose homeostasis.
- 6. Describe value of Clinical Decision Support Systems to automate Newborn Glucose management reducing human error.

4:30pm–5:30pm Chelsea Ballroom

115: General Session: Win Big with CLABSI & CAUTI Rate Reduction

Chelsea Ballroom
Contact Hr: 1.0
Catheter Associated Urinary Tract Infection (CAUTI) and Central Line-Associated Bloodstream
Infection (CLABSI) present nursing challenges that are outlined in this session. Nursing sensitive
measures that can be used to increase quality and minimize the risk of infection are described.

Presenter:

1. Nancy Dunton, PhD, FAAN

- 1. Identify the characteristics of the nursing workforce related to Catheter Associated Urinary Tract Infection (CAUTI) and Central Line-Associated Bloodstream Infection (CLABSI).
- 2. Analyze the relationship between national policy initiatives and CAUTI and CLABSI rates.





8:00am-9:00am Chelsea Ballroom

Contact Hr: 1.0

200: General Session: Partnership for Patients

Nurses have an exciting opportunity to improve healthcare quality and safety by contributing to the goals of "Partnership for Patients". Be sure to attend this session from the Center for Medicaid and Medicare Innovation to learn how nurses can get involved.

Presenter: 1. Jack Jordan, MS

Objectives: 1. Describe the "Partnership for Patients" initiative to improve healthcare quality.

2. Identify unique opportunities for nurses to contribute to "Partnership for Patients" goal achievement.

9:30am-10:30am

Current Sessions (Featured Speakers)

Mont Royal 1 201: A Framework for Sharing Nursing Data - The Quality Jackpot Contact Hr: 1.0 Shared databases offer a model for care coordination, interprofessional

Shared databases offer a model for care coordination, interprofessional collaboration, and benchmarking. This session looks at the ways quality, safety, and best practices can be supported through efficient capture and management of data.

Presenters: 1. Ann O'Brien, MSN, RN, 2. Tim Cromwell, PhD, RN

 Describe a nursing information model that enables the capture, re-use and sharing of data within and across organizations.

2. Describe how the exchange of patient data can support care coordination, research and quality measures.

Mont Royal 2

Objectives:

Objectives:

Objectives:

202: The Patient-Centered Outcomes Research Institute: Research Foundations and Priorities

The Patient Center Outcomes Research Institute (PCORI) provides valuable resources that support nursing research, enable networking and address national research priorities in the areas of patient focused quality and safety. The background of PCORI will be described, and future directions will be discussed.

Presenter: 1. Robin Newhouse, PhD, RN, NEA-BC, FAAN

1. Explain history, mission and vision of the Patient Centered Outcomes Research Institute (PCORI) to include the foundational work to date and national research priorities.

2. Identify resources available through the Patient Centered Outcomes Research Institute (PCORI) to include networking and funding.

Nolita 3 203: How Do Patients Respond to Nursing Sensitive Hospital Quality Measures?

Instituting quality performance measures provides a unique opportunity for qualitative research methods to interpret patients' response to our nursing interventions. Advantages of qualitative methods are reviewed from the perspective of the patient, consumer, and the public.

Presenter: 1. Shoshanna Sofaer, DrPH

1. Describe how quality measures can be tested with patients using qualitative research methods.

2. Describe the benefits of testing quality measures with patients and consumers, especially if they are intended to be publicly reported.

Nolita 1 204: Medication Administration in the 21st Century: A Spoon Full of Sugar or A Hard Pill to Swallow?

The process of medication administration can present unique challenges within the acute care setting. During this session, strategies will be examined to modify those environmental influences that can negatively impact patient safety during medication administration.

Presenter: 1. Bonnie Jennings, DNSc, RN, FAAN

Objectives: 1. Explain the complexity of medication administration.

2. Examine the feasibility of reducing interruptions during medication administration.

Chelsea Ballroom 1&5

205: Nursing Satisfaction and Clinical Outcomes Data - Monitoring Data for Organization Success: **The Magnet Perspective**

Clinical outcomes can be largely influenced by nurse satisfaction. The Magnet journey outlines how nursing sensitive indicators are used to improve quality in the work place, and at the bedside. Performance monitoring and bench marking will be described.

Presenter:

1. Christine Curto, MS, BSN, RN, IBCLC

Objectives:

- 1. Describe how nurse sensitive clinical indicators and nurse satisfaction data are used in the Magnet process.
- 2. Determine how "outperformance of the benchmarked database mean or median" is determined.

Nolita 2

206: Quality and Safety Education for Nurses (QSEN) - Preparing Future Nurses

This session will examine the need for Quality and Safety Education for Nurses (QSEN) in both the educational and the healthcare arenas. Effective strategies to stimulate the use of quality and safety measures in the academic and clinical settings will be explored.

Presenter:

1. Linda Cronenwett, PhD, RN, FAAN

Objectives:

- 1. Describe the problems in health professions education and health care leading to need for change, and assess strategies and outcomes used by QSEN to stimulate and spread improvements in quality and safety education.
- 2. Project meaning of this work for faculty, clinicians, and administrator participants.

11:00am–12:30pm Concurrent Sessions (Abstract Presentations)

Nolita 3

207: Development of Nursing Quality Measures

The premise that evidence based practice is foundational to quality outcomes is a well known fact. But what options are available when nurse sensitive quality indicators are lacking or are not applicable in unique clinical settings? In this session, the development of quality measures will be explored and described in both ambulatory and acute care settings. The significance, challenges and rewards of developing quality measures and applying evidence based research will be examined.

From SIRS to Septic Shock: An Innovative Solution to Surviving Sepsis Utilizing a Nurse **Practitioner-led Screen Team**

Presenters:

- 1. Ariel D. Waters, MSN, RN, ACNP-BC, 2. Charyl Bell-Gordon, MA, BSN, RN, CEN, FNP-C,
- 3. Jennifer M. Steele, MSN, RN, ACNP-BC

The Impact of Pre-hospital Blood Collection on Time to Laboratory Test Results and Emergency **Department Length of Stay**

- 1. Heidi M. Lindner, BSN, CCRN, CEN, SANE, 2. Marian Martin, RN, CEN,
- 3. Wayne Schmedel, BS, ADN, RN, CCRN, CEN, 4. Mickey Heidt, BSN, CEN, 5. Jennifer Romans, BA, RN

Oncology Nursing Society (ONS) Develops Evidence-Based Breast Cancer Chemotherapy and **Survivorship Quality Measures (QM)**

- 1. Kristen Fessele, MSN, RN, AOCN, 2. Susan L. Beck, PhD, RN, APRN, AOCN, FAAN,
- 3. Ellyn Matthews, PhD, RN, AOCN, CRNI, 4. Susan Yendro, BSN, RN, 5. Gail Mallory, PhD, RN, NEA-BC

- 1. Identify impact of sepsis on healthcare and evidence-based research on early goal directed therapy.
- 2. Describe the efficacy of a nurse practitioner-led screen team on decreasing morbidity/mortality.
- 3. Identify importance of pre-hospital paramedics initiating blood specimen collection prior to
- 4. Describe benefits of pre-hospital paramedics obtaining blood specimens on ED throughput.
- 5. Describe the testing of evidence-based, patient centered quality measures in the ambulatory oncology setting.
- 6. Discuss challenges of using quality measures in a specialty ambulatory setting.

Mont Royal 2

208: Achieving and Sustaining Change for Critical Care

The achievement of quality in any healthcare setting requires a deliberate systematic approach. However, the critical care environment can harbor very unique challenges to quality, even for the most seasoned nurse. Join this session to learn how the development of nursing specific procedures and screening tools can yield impressive results during the quest for sustainable quality, even in the critical care setting.

ICU Restraint Reduction: Development of Evidence Based Tools to Guide Interventions

Presenters:

- 1. Sandra A. Maag, BSN, RN, 2. Renee McHugh, MSN, BS, BSN, RN, CCNS,
- 3. Myra Cook, MSN, RN, ACNS-BC, CCRN, 4. Malissa A. Mulkey, MSN, BSN, AS, CCRN, CCNS

Brushing Away Ventilator Associated Pneumonia: Evidence Based Practice Supports Less is Better

- 1. Kari E. Johnson, MSN, RN, ACNS-BC, 2. Alisa Domb, BSN, RN,
- 3. Roberta M. Johnson, MN, RN, CCRN, FNP, 4. Barbara B. Brewer, PhD, MBA, RN, MALS

Delirium Screening: The next Nurse Sensitive Indicator?

1. Sharon Gunn, MSN, MA, RN, ACNS-BC, CCRN

Objectives:

- 1. Discuss the causes, prevalence, and outcomes of restraint use in critically ill patients.
- 2. Describe several strategies to reduce restraint use in the ICU.
- 3. Identify how EBP oral hygiene reduces incidence of VAP in mechanically ventilated trauma patients.
- 4. Recognize the importance of measuring nurses' attitudes/beliefs in delivering oral care to ventilator patients.
- 5 Recognize the important relationship between delirium screening and patient outcomes.
- 6. Identify nurse sensitive measures to prevent/treat delirium.

Nolita 2

209: Improving Care Transitions

How do continuity of care and quality relate to one another? During this session, participants will be invited to explore and evaluate the application of best practices during various transitional phases of care. Quality outcomes resulting from supportive services linking client to community will be described.

Optimal Rehabilitation of the Cardiac Patient with Diabetes

Presenters:

1. Barbara A. Masters, BSN, RN-BC

Linking the Context of Home Care Work Environments, the Documentation of Best Practices and

- 1. Diane M. Doran, PhD, RN, FCAHS, 2. Nancy Lefebre, MSN, RN, CHE, EXTRA fellow, FCCHSE,
- 3. Carole Estabrooks, PhD, MN, BN, RN, 4. Linda L. O'Brien-Pallas, PhD, RN, FCAHS,
- 5. Winnie Sun, MN, BSN, RN

Evaluation of Transitional Care through Home Care Services for Heart Failure Patients to Decrease 30-day Readmissions

1. Judith T. Caruso, DNP, MBA, RN, NEA-BC, CHE

- 1. Review guidelines for the management of patients with diabetes in cardiopulmonary rehabilitation.
- 2. Determine cardiovascular risk reduction through optimal self-management of diabetes.
- 3. Discuss the contextual factors that influence client outcomes in home care settings.
- 4. Identify the relationship between the documentation of evidence-based interventions and specific client outcomes.
- 5. Describe strengths and weaknesses of the Institute of Healthcare Improvement (IHI) "4 process pillars" for decreasing heart failure readmissions.
- 6. Describe considerations related to planning for transitional care and self-care behaviors.

Nolita 1

210: Technologic Advances for Outcome Measurement

The NDNQI provides a treasure of data that can be mined and integrated into the nursing process. Innovative technological advances allow this data to be managed and utilized more efficiently and in a manner that promotes quality and improved health outcomes. Participants will leave this session armed with strategies to maximize the quality improvement process through the use and support of technology.

Processing NDNQI data for XML Submission

Presenters:

1. Debra M. Picone, PhD, RN, CPHQ, 2. Barbara J. Hannon, MSN, RN, CPHQ, 3. Grace Rempel, BS

Clinical Nurse Specialist (CNS) Led Evidence-Based NDNQI Performance Improvement Enabled by Innovative EHR Technology

- 1. Brenda A. Fischer, PhD, MBA, RN, CPHQ, 2. Jackie Close, MSN, RN, CNS, GCNS-BC,
- 3. Margaret Talley, PhD, RN, CNS, CWCN-AP, 4. Eva Krall, MSN, RN, CNS, CMSRN,
- 5. Lourdes Januszewicz, MSN, RN, CNS, CCRN

Electronic White Boards and Nursing Support Tools: Innovative Approaches for Advancing Nurse Sensitive Quality Measures

1. Carla M. Teasdale, MSN, RN

Objectives:

- 1. Identify strategies to reduce data entry time and errors of NDNQI data submissions via XML.
- 2. Facilitate analysis and display of NDNQI data results for staff nurse review at the time of submission.
- 3. Identify the impact of the EHR in improving NDNQI outcomes.
- 4. Describe the impact of the CNS in improving outcomes utilizing NDNQI structure and process in a Magnet health system.
- 5. Demonstrate the role of technology in providing timely data to facilitate awareness and improve outcomes.
- 6. Discuss the integrated technology model incorporated into the Nursing Process.

Mont Royal 1

211: Tools to Improve Employee Satisfaction

How does staff satisfaction contribute to (or detract from) the climate in the workplace? Is it possible to improve health outcomes and minimize injury by simply improving the nursing work environment? This session will answer these questions and also outline effective methods for increasing accountability through effective feedback processes and "after event" reviews.

Nurse Satisfaction in the Practice Environment: A "Front Line Winner"

Presenters:

1. Danielle H. Schloffman, MSN, RN, NE-BC

The Staffing Climate in Nursing: Concept and Measurement

1. Holly A. De Groot, PhD, RN, FAAN, 2. Laura O. McIntosh, MS, RN

The Relationship Between Employee Satisfaction Surveys and the Numbers of Work Related Injuries in a Hospital System

1. Charlene C. Gyurko, PhD, RN, CNE, 2. Shoji Nakayama, PhD, 3. Gokarna Aryal, PhD

- 1. Describe ways to engage clinical nurses in improving their work environment.
- 2. Identify structures and processes used to support and guide staff to achieve improved practice environment outcomes.
- 3. Define the concept of the 'Staffing Climate.'
- 4. Describe the relationship of the Staffing Climate to the Nursing Work Environment.
- 5. Comprehend the importance of using feedback mechanisms in 'after event reviews.'
- 6. Identify effective methods to increase staff accountability for work place injuries while not causing blame and shame.





Chelsea Ballroom 1&5

212: Innovative Strategies for Quality Patient Outcomes

Many opportunities exist to support your efforts for quality change. Innovative strategies described in this session will focus on encouraging practice change and empowering staff nurses through shared decision making, incident based peer reviews, effective conflict resolution, and encouraging opportunities for creative problem solving.

Nursing Incident Based Peer Review: An Innovative Process for Improving Patient Outcomes

1. Brandee A. Fetherman, MSN, RN, CCRN, 2. Mary Beth Leaton, MS, RN, APN, CCRN

In Focus: Uses and Limitations with Using Digital Photography for Pressure Ulcer Staging in the Acute Care Setting

- 1. Joan I. Warren, PhD, RN-BC, NEA-BC, 2. Larry F. Strassner III, PhD, RN, NEA-BC,
- 3. Joyce E. Johnson, PhD, MSN, RN, NEA-BC, FAAN, 4. Maureen McLaughlin, PhD, RN,
- 5. Ruth W. Iliuta, MSN, RN, CNS-BC, CWON, 6. Elizabeth C. Jesada, MS, CRNP, CWON,
- 7. Dorothy P. Goodman, BSN, RN, CWOCN

Making Quality & Safety Fun

- 1. Kristen C. Foulk, BSN, RN, PCCN, 2. Katherine Abernethy, BSN, RNC, 3. Myrna Cuevas, RN,
- 4. Danyell Bishop, BSN, BS, 5. Joan Baker, BSN, RNC, 6. Tiffany Seymour, BSN, RN, BS

Objectives:

Presenters:

- 1. Describe 4 components of implementing the incident based peer review process in a Magnet hospital.
- 2. Identify opportunities for practice changes and improved outcomes through incident based peer review.
- 3. Describe 3 techniques to obtain a quality digital wound photo.
- 4. Evaluate the reliability of using wound photographs to assess staging and characteristics of a pressure ulcer.
- 5. Discuss how shared decision-making models can contribute to the empowerment of staff nurses.
- 6. Identify methods to encourage effective resolution of issues by frontline staff.

12:30pm-1:30pm

Networking Lunch (provided to attendees)

1:30pm–2:30pm Chelsea Ballroom Contact Hr: 1.0

213: General Session: Health Information Technology

The profession of nursing has a tremendous opportunity to inform the development and meaningful use of Electronic Health Records. This session will explore nursing's unique role in Health Information Technology from the perspective of the Office of the National Coordinator.

Presenter:

1. Judy Murphy, RN, FACMI, FHIMSS, FAAN

- 1. Examine perspectives on how nurses can best position themselves to inform Electronic Health Records and Meaningful Use development.
- 2. Outline actions required by nurses to ensure nursing's role in Health Information Technology.





Poster Sessions

Presenters are bolded.

Room:

Gracia Ballroom

Session 100:

Wednesday, January 25, 2012 6:00pm-8:00pm

Session 108:

Thursday, January 26, 2012 12:30pm–2:30pm

Conference Goals:

- Distinguish methods for achieving and sustaining change for improvement with nursing sensitive quality measures.
- Combine key aspects and components of the nursing workforce and nursing processes related to patient outcomes.
- Determine technological advances for nursing quality outcome measurement.
- Model and outline the development of new nursing measures and their definitions in specialty areas for new populations or non-acute care settings.
- Distinguish leading national quality policy and its impact in nursing practice at the local, state and national level.

Achieving and Sustaining Change for Improvement

- From Paper to Progress: Quality Management's Role in Facilitating Unit Based Change • Ellen M. Rice, PhD, MPH, RN, CPHQ
- Twenty-Four Months and Running VAP Free Jennifer Jesske, BSN, BA, RN, CCRN, EMT, Diane H. Martin, BSN, RN, CCRN, Sharon Nersinger, MS, RN
- Reducing Central Line Associated Blood Stream Infection in Medical Intensive Care: Leadership and Standardization • Jennifer Ghidini, MSN, BA, RN, FNP, Carrie Guttman, MSN, BA, BSN, Monica Gasperini, BSN, RN, Andrea Giordano, MSN, RN, Rachel Southard, BSN, RN, Carolyn Picci, BSN, RN, Amy Bennett, BA, AS, RN, CCRN
- 4. Improving Floating Satisfaction for Nurses in a Pediatric Intensive Care Unit Jami Lau, BSN, RN, CCRN
- We are the Champions: Engaging Clinical Nurses in Innovative Strategies for Sustained CAUTI Reduction • Bridget Major-Joynes, MSN, RN, Kathryn L. Green, MSN, RN, ACNS-BC
- Reducing Blood Culture Contamination in the ER: No Bad Blood between US • Barbara Klausing, MHA, BSN, RN, BC-CV, Ellen Nyquist, BSN, RN, Bella Pepito, BSN, RN, CEN, Cherl Phillips, BSN, RN, CEN, Becky Martin, MLS, (ASCP)
- Discharge Information, Does it Really Start on Admission? • Susan Steele-Moses, DNS, APRN, CNS, AOCN, Dana Ydarraga, MSN, RN, Charla Johnson, MSN, RN, ONC, Tana Clark, BSN, RN
- How to Involve and Energize the Bedside Nurse to Care and Feel Empowered to Make a Difference in Prevention of Hospital Acquired Pressure Ulcers (HAPU)
 Vicky V. Overby, MSN, RN, CMSRN, Ann Woodruff, BSN, RN, CWOCN

- Enhancing the CLABSI Bundle for Optimal Patient Outcomes • Eleanor Fitzpatrick, MSN, RN, CCRN, Patricia Worthington, MSN, RN, CNSC, Karen A. Gilbert, MSN, RN, CNSC, CRNP, Niels D. Martin, MD, FACS, Kiersten Rosenberg, BSN, RN
- Taking STEPS to IMPROVE the PATIENT EXPERIENCE Erica L. Szczepkowski, MSN, MBA, HCM, RN, Sherry Arnes, RN
- 11. Sustained Reduction of Restraint Usage in a Veterans' Hospital: A Successful Philosophical Change Salena Wright-Brown, MSN, APN
- Transforming the Rapid Response Process Christina M. Consolo, BSN, RN, CCRN
- Quality Counts: Illuminating the Value of Nursing through a Healthy Working Environment • Fiona A. Winterbottom, MSN, APRN, ACNS, BC, CCRN, Anita Campbell, MSN, CCRN
- Effect of an Educational Intervention on Hospital Acquired Urinary Tract Infection Rates • Sharon L. Smith, DNP, MBA, RN, CNL, CMSRN, NE-BC
- 15. Improving the Culture of Safety with a Patient Safety CorpsAngela (Angie) S. King, BSN, RN, CPHQ, CPHRM
- It Takes a Village: Reducing Patient Falls in the Hospital Setting • Jean S. Blankenship, MSN, PHCNS-BC, CDE, Rebecca Owen, MSN, RN, NE-BC, Abby Denby, BSN, RN, CWON
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- Round, Round, Don't Let your Patient Down: A Falls Prevention Project • Holli D. Roberts, MSN, RN, Nicole Seraphine, MS, BSN, RN

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