The professional nurse role in an ambulatory care setting is critical to organizational response to healthcare reform. Professional nurses will be the driving forces for patient-centered medical homes. The Magnet Model provides the framework for this transformation.

**Analysis**
- From 2008 to 2009, T-scores decreased for decision making, autonomy and professional status.
- 2009 T-scores below benchmark mean for like hospitals.

**Plan/Implement**
- Align ambulatory care nursing committee structure with hospital nursing committee structure.

**Evaluation**
- 17 ambulatory care sites represented
- 4 quality improvement oversight: Action plans for patient satisfaction, RN satisfaction and nursing sensitive quality indicators
- Standardization of best practices across sites

**NDNQI RN Satisfaction Survey Results**
- 2008 Mean = 54.78
- 2009 Mean = 55.69
- 2010 Mean = 51.09
- 2011 Mean = 52.05

**Magnet Model**
- Enhance Access and Continuity
- Identify and Manage Patient Populations
- Plan and Manage Care
- Provide Self-Care and Community Support
- Track and Coordinate Care
- Measure and Improve Performance

**NCOA Patient Centered Medical Home Standards**
- Plan and Manage Care
- Enhance Access and Continuity
- Identity and Manage Patient Populations
- Provide Self-Care and Community Support
- Track and Coordinate Care
- Measure and Improve Performance