## Key Nursing Innovations that Drive Down Prevalence of Hospital Acquired Pressure Ulcers

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## Waterbury Hospital

- Average Daily census 150 patients
- Teaching hospital
- 13,000 admissions yearly
- Accredited by Joint Commission





## Our Journey

- October 2007: 11 patients out of 147 surveyed had a hospital acquired pressure ulcer
- Prevalence rate of 7.4%
- The hospital administration believed we could do better
- The hospital's goal was to prevent pressure ulcers from developing during their hospital stay but to also improve the treatments used for pressure ulcers

# First Step: Develop a team to review current processes

- Advanced Practice Nurse/WOCN certified
- Staff Nurses
- Dietician
- Respiratory Therapist
- Physical Therapy
- Physician Champion
- Clinical Informatics
- Role of the team is to review, implement and disseminate evidence based care to the hospital community

## Team focused on three main areas

- Products: what was carried, how it was stocked and how it got to staff
- Treatments: what was staff using to treat wounds, how they were using the products and staff's knowledge of the products
- Documentation: consistency, accuracy and ease of use

## Second Step: Sub-committees formed

- Protocols and Products
  - Focused on standardization of products and creation of protocols for pressure ulcers and skin tears
- Information Systems
  - Focused on redesign of computer documentation

# Step 3: Standardization of treatments and products

- Reviewed literature for evidence based treatments
- Trialed various products
- Narrowed down the products we carried
- Process changed from central storage to unit storage
- Standardized products on all units
- Protocols developed for Stage I, II, III, IV, Unable to Stage Pressure Ulcer and Suspected Deep Tissue injuries
- Protocol developed for Partial Thickness Skin Tear

## Step 4: Get our documentation to work for us

- Goal: simplify the process
- Braden Score documentation triggers prevention measures based on score
- Consults electronically triggered based off of staff documentation
- "Wound Measurement Tuesday"
- System generated daily report to WOCN and nursing management listing patients with documented pressure ulcers

## Braden Assessment

	В	raden Assessmen	t
Sensory Perception	Completely limited Very limited Slightly limited No impairment	Moisture	Constantly moist Very moist Cocasionally moist Rarely moist
Activity	O Bedfast O Chairfast O Walks occasionally O Walks frequently	Mobility	Completely limited Very limited Slightly limited No limitations
Nutrition  Options of "Very Poor" and "Probably Inadequate" will automatically fire a Nutritional Consult.	O Very poor O Probably inadequate O Adequate O Excellent	Friction and Shear	Problem     Potential problem     No apparent problem
Skin Integrity Risk Score	A score of less than or equal to 18	will automatically enter p	reventative intervention orders.

### Braden Score Tasks

	Pending	11/22/2011	16:00 EST	Pressure Redistrubition Surface to bed	11/22/11 16:00:00 EST
	_				Pressure redistribution accumax pump to bed. Ordered secondary to documenting
	Pending	PRN	Barrie	er Cream as needed	Barrier Cream PRN 11/22/11 13:17:09 EST, PRN order
					Order entered secondary to documenting a Braden Score of 18 or less. [BCC_SKIN
-	Pending	11/22/2011	17:00 EST	Document percentage of meal consumed	11722/11 17:00:00 EST
					Order entered secondary to documenting a Braden Score of 18 or less. [BCC_SKIN
	Pending	11/22/2011	17:17 EST	Elevate Affected Area	Area: Heels, 11/22/11 17:17:00 EST
	_				Order entered secondary to documenting a Braden Score of 18 or less. [BCC_SKIN
	Pendina	11/22/2011	17:17 EST	Turn and/or Reposition Patient	11/22/11 17:17:00 EST
				•	Order entered secondary to documenting a Braden Score of 18 or less. [BCC_SKIN

### Braden Score and Assessment Consults

☐ Consults			
ightharpoons	Consult Dietary Braden	Ordered	11/22/11 13:21:04 EST, Routine
			Order entered secondary to documenting Nutrition status as "very poor" or "probably inadequate" on
$\checkmark$	Consult Enterostomal	Ordered	11/22/11 13:26:54 EST, Routine
	Therapist		Ordered secondary to documentation of wound classification of III, IV, Deep tissue injury, or Unable t

### Care Sets

Wound/SkinCa	are Order	s (Initiated)				
Last updated o	on: 11/22	2/2011 13:28 EST	by: Nichols RN, Brenda A			
⊟ Activity						
_		Activity (OOB)		Ordered	Activity: to Chair, Minimum of: BID, PRN order, with chair cushion, 11/22/11 13:28:00 EST	with chair cushion
□ Nursing						
V	<b>4</b> 💆	Bed: Specialty		Ordered	q8hrATC, 11/22/11 13:28:00 EST	
V		Static Air Boots		Ordered	q8hrATC, 11/22/11 13:28:00 EST	

## Step 4: Get our documentation to work for us

• Simplified our documentation to only include what needed to be there for a full assessment

Our motto became "less is best"

## Integumentary Assessment

X Integumentary					
Menu		Integumentary	Assessment		
Skin Abnormality	Integumentary Assessment	Integumentary Assess	sment Norms		
Site A	O Assessment norms met	Mucous membranes pink	and moist	:	
Site B	Exceptions noted	Skin color normal for ethni	city No wounds, ulcers o	or skin tears	
Site C		Skin warm and dry	nalities		
Site D					
Site E		· · · · · · · · · · · · · · · · · · ·			
Site F	Skin Color	Skin Description	Skin Temperature	Skin Turgor	
Site G	☐ Pink ☐ Ruddy	☐ Blotchy ☐ Moist	O Warm	O Elastic	
Site H	Red Other:	Bruising Mottled	O Cold	O Non-Elastic	
Site I	Normal for ethnicity Cyanosis	☐ Dry ☐ Other:	O Cool O Hot	○ Tenting ○ Tight	
Site J	☐ Slight jaundice	☐ Diaphoretic		O Other:	
Site K	☐ Jaundice ☐ Pale	Fragile  Itching			
Site L					
Site M	T	•			
	Mucous Membrane Color	Mucous Membrane Description			
	O Pink	O Moist			
	O Cyanotic	O Cracked			
	O Dusky O Pale	O Dry O Tear			
	O Red	O Ulcerated			
	O White	O Other:			
	Other:				
		,			
	Does the patient have an Incision	/Wound, Ulcer or Skin Tear?	No O Yes		
	Does the patient have a Skin Abn	ormality? No OYe	es		
	Does the patient have a Surgical	drain/tube? No C	Yes		

#### Incision/Wound Menu

			Inci	sion/Wound M	lenu	
STOP:	This menu is it site and proc	ntended for vi eed with docu	ewing specific inforr mentation.	mation on all docu	mented wounds. Click 'DOCUMENT	' to be taken to that
	Туре	Location	POA	Healed Sta	atus & last updated date/time	Need to document?
Site A	Ulcer-Pressure	Sacrum	Yes	No	11/22/11 13:22	O Document
Site B						O Document
Site C						O Document
Site D						O Document
Site E						O Document
Site F						O Document
Site G						O Document
Site H						O Document
Site I						O Document
Site J						O Document
Site K						O Document
Site L						O Document
Site M						O Document

#### IMPORTANT INFO ON THIS MENU SECTION:

Information documented on the site section will not appear on this menu until after the entire form has been signed. It will be available here next time this form is accessed.

#### Incision/Wound Care-Site

	Incision/Wound Care-Site A
Туре	Present on Admission?
O Friction/shear injury O Skin tear O Ulce	er-Arterial Other: Is Site A Healed? er-Diabetic er-Pressure Past charted measurements:
	er-Venous Stasis  No qualifying data available
•	No qualifying data available
Location	Description
C Head C Abdomen C Leg, righ	
Face C Lower back C Knee, let	
Neck anterior Coccyx Knee, rig	
Neck posterior O Sacrum O Ankle, le	
O Arm, left O Buttock, left O Ankle, rig	L X W Calculation &
O Arm, right O Buttock, right O Heel, left	Range in cm squared
○ Shoulder, left ○ Scrotum ○ Heel, rigll ○ Shoulder, right ○ Hip, left ○ Foot, left	
O Elbow, left O Hip, right O Foot, right	C   Circle   Circle
O Elbow, right O Ischium, left O Toe(s), ke	
O Hand, left O Ischium, right O Toe(s), ri	
	Trainage Eldor   ▼
Chest C Leg, left	- Fink ref centage
1	
Pressure Ulcer Staging Past charted stage	es/classification: Red Percentage
No qualifying data availa	able Black Percentage
Surrounding Tissue	PUSH Score
¥	1 331 333.2
,	
Tr	reatments, Dressings & Interventions
Dressing	Dressing Orders
☐ Intact ☐ Wound Vac ☐ Reinforced ☐ Other: ☐ Other: ☐ Changed ☐ Dressing discontinued ☐ Open to air ☐ Dressing changed by other discipline	No active orders available.
O Hand, right	Edges approximated   Edges separated   Stapled   Yellow Percentage   Yellow Percenta

### Skin Abnormality Documentation

#### Integumentary Detailed Assessment

#### Skin Abnormality

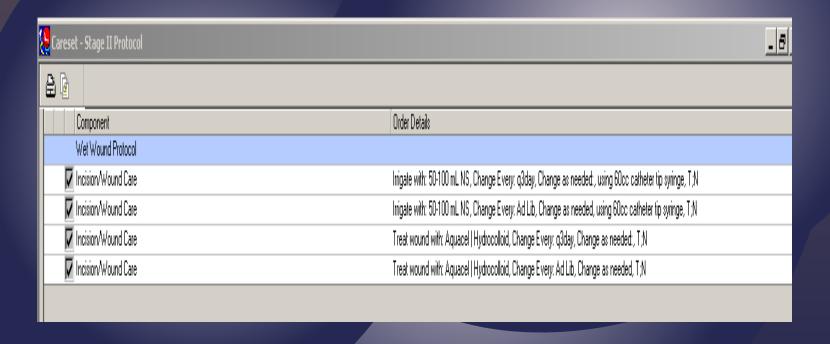
Location	Abnormality	*Status	Comment
<alpha></alpha>	<multialpha></multialpha>	<alpha></alpha>	

If you need to add another row for additional Skin Abnormalities, Right click anywhere in the box above and select "Add another row". This function can be performed as many times as needed.

#### Documentation View

Na	vigator X			
V	Integumentary Assessment	*Skin/Braden/Incision/Wound/Dietary View	11/22/2011 13:22 EST	11/16/2011
Ξ.		Integumentary Assessment	Exceptions not	
V	Assessment-Site A	(R) Skin Abnormality Present	Yes	
V	Braden Assessment	(R) Incision/Wound, Ulcer, Skin Tear Pre	Yes	
_	BiddolfAssossiliotik	(R) Surgical drains/tubes present	No	
		Skin Abnormality/Location Grid	Skin Abnormal	
		Assessment- Site A	3KIT ADTIOITIO	
		Present on Admission-Site A	Yes	
		Site A Healed	No	
		Type-Site A	Ulcer-Pressure	
		Location-Site A	Sacrum	
		■ Length-Site A	2.00 cm	
		■ Width-Site A	2.00 cm	
		Depth-Site A	2.00 cm	
		Length x Width Site A	3.1 - 4.0 cm	
		Tissue Description Site A	Granulation tis:	
		Description-Site A	Bone	
		Drainage-Site A	Serosanguineo	
		Drainage Amount-Site A	Small	
		Drainage Odor Site A	None	
		U PUSH Tool Score- Site A	9	
		Surrounding Tissue-Site A	Healthy/Intact	
		Pink Color Percentage-Site A	100%	
		Classification-Site A	IV	
		Dressing-Site A	Changed	
		Braden Assessment		
		(R) Sensory Perception Braden		Completely limi
		(R) Moisture Braden		Constantly moi
		(R) Activity Braden		Walks frequen
		(R) Mobility Braden		No limitations
		(R) Nutrition Braden		(c) Very poor
		(R) Friction and Shear Braden		No apparent p
		□ Braden Score		(c) 14

### Protocol Order Set



## Step 4: Get our documentation to work for us

 Wound assessment documentation automatically populates onto the W10

## Discharge Documentation

Porrello MD, Peter T Discharge Sacrum, Irrigate with: 50-100 mL NS, Treat with: Aquacel, Secure: Hydrocolloid, Change: q3day, Change as needed

Incision/Wound Information: Below will list all Incision/Wounds NOT HEALED at time of discharge. Refer to the Discharge Incision/Wound Care order(s) above for treatment plan. If below area is blank, there are no Incision/Wounds identified as NOT HEALED at time of discharge. (POA=present on admission)

Site Type Location POA Update Date/Time Site A Ulcer-Pressure Sacrum Yes 11/22/2011 13:22 Measured - 11/22/2011 13:22 LN - 2.00 cm W - 2.00 cm D - 2.00 cm

## How we sustain our changes



# Waterbury Hospital's Wound Care Program

- Focuses on empowering the nurse
- Multidisciplinary skin care team
- Weekly skin care rounds
- Ongoing review of new products, updating policies and improving our care
- Quarterly prevalence studies

### Hospital Acquired Pressure Ulcers



## Questions?

