"Fall Free Days"...An Innovative Fall Prevention Initiative: The Team STEPPSTM Approach

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"Fall Free Days" ... An Innovative Fall Prevention Initiative: The Team STEPPSTM Approach

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Purpose:

- Falls are the most frequent adverse event reported in hospitals.
- Of those who fall, 25% suffer injuries which increase morbidity, mortality and cost.
- Falls...are an important "Nursing Sensitive Indicator" of the quality of patient care.
- Innovative, evidence-based nursing practices are needed to prevent patient falls.

Significance:

 Research has identified positive relationships between certain "best practices" (EBP) and prevention of patient falls.

Examples:

- 1. Team STEPPS™ ("situational awareness").
- 2. Proactive, hourly bedside rounding.

Nevertheless, little is known about how best to **motivate** staff to use EBP patient safety practices.

Strategy and Implementation:

- The fall rate index (2.75) was consistently below the NDNQI benchmark of 3.74.
- Nevertheless, a "shared mental model" was needed to change existing culture and further improve outcomes. Team STEPPS™, a patient safety program, was the strategy employed to improve communication and teamwork in order to help achieve high quality patient outcomes, such as: preventing falls.

Strategy and Implementation:

- In 2008, the new Nurse Manager of a Medical/ Surgical Unit became interested in using the concept of public reporting of quality data as an innovative strategy to create a "shared mental model" (Team STEPPS™).
- EBP fall prevention best practices were "hard-wired" into day-to-day practice.
- The number of "Fall Free Days" was posted at the nursing station.

Evaluation:

- Since initiating the "Fall Free Days" initiative, with Team STEPPS™ and EBP nursing practices, patient falls have decreased over 20% and fall-related injuries are minimal.
- Every clinical unit now posts the number of "Fall Free Days" as an integral part of fall prevention "best practice".

Implications for Practice:

- Public reporting of quality data can be successfully utilized as a continuous learning opportunity in the hospital setting.
- Posting of unit-specific "Fall Free Days" serves as a catalyst, which motivates staff to improve communication and teamwork; and use evidence-based fall prevention practices, in order to safeguard patients.