# A Multi-Pronged Approach for Reducing Falls in an Acute Care Setting

Joanne M. Pritchett, RN, MA; DeAnne Zwicker, DrNP, APRN, BC; Stefanie Lescallett RN, BSN; Lucy Wilcox, RNC-OB, MS

Washington Hospital Center, Washington, DC

### Purpose

To establish a culture of safety by engaging clinical associates in the prevention of falls



## Background/Significance

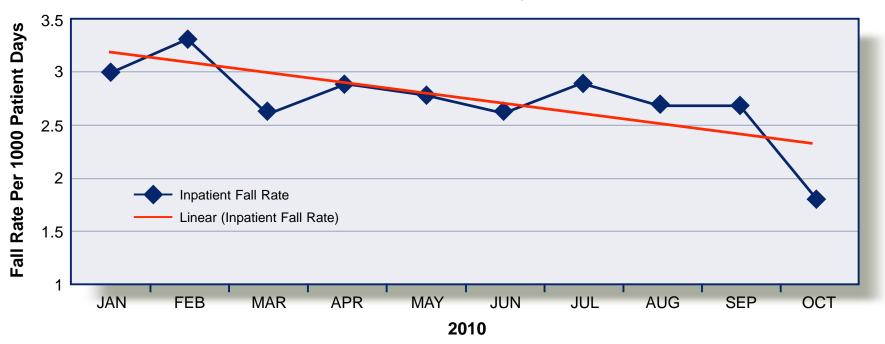
- Falls are the most common preventable iatrogenic event in the acute care setting with 20% resulting in injury
- In 2009, the Fall Prevention Performance Improvement Committee identified a significant increase in falls and falls with serious injuries
- Root Cause Analysis indicated a need to improve nurse associate engagement by incorporating consistent fall prevention strategies into daily practice
- Research indicates that falls may be reduced by:
  - Evaluating and identifying risk factors,
  - Developing an appropriate plan of care for prevention,
  - Performing comprehensive investigations of falls, and
  - Instituting a post fall evaluation of care

## Methods/Implementation \_

- Evidence Based Policy developed
- PI team: increased unit participation
- PI dissemination of information
- New risk screening tool: Heindrich II
- Incorporated Heindrich II into Electronic Medical Record (EMR)
- Mobility Matters Clinical Skills Acquisition Program
- Unit-specific Action Plans
- Nurse Leader Validation Rounds
- Post Fall debriefing tool
- Laminated tool attached to EMR carts
  - Interventions based on specific category of risk (e.g., confusion)
  - Definitions of Heindrich risk categories
- Access to supplies/materials, e.g. large socks; specialty beds lowers closer to floor
- Standardized nurse leader response to performance management process
- Small tests of change
- Change slipper color
- Voice activated alarms
- Corporate Fall Prevention Symposium speaker: Dr. Heindrich Speaker
- Corporate committee identified need for Standardized Process

## Results/Evaluation.

### Inpatient Fall Rate (January-October 2010)



## Conclusions/Implications for Nursing Practice

### **Process standardization**

- Focused and continual evaluation at unit level
- Supplies and materials easily accessible
- Real-time unit-specific outcomes data displayed on unit
- Celebrate success

### Standard Fall Prevention Intervention

#### **Standard Interventions for All Patients** Interventions for All High Risk Patients Place frequently used objects within reach, including: Call light. Position the call light so that the patient can reach it. Personal Items. Place personal items within easy reach (phone, bedside table, call bell, water, urinal, eyeglasses, cane or walker, etc.) and A staff member must remain with patient when assisted to the bathroon Remove Clutter Ensure clear path to bathroom, remove long electrical Initiate the use of a bed and chair alarm cords and clean spills immediately. Get Up and Go Score > 3 Alteration in Elimination Use of Walkers, Canes – Determine if your patient uses an ambulation Perform meaningful rounds Communicate high fall risk to all caregivers during staff huddles device at home. If yes, encourage family member to bring in the device Provide hourly toileting Implement High Risk Fall Precautions Interventions (i.e., bed and chair alarms) Implement High Risk Fall Precautions Interventions (i.e., bed and chair alarms) Confusion, Disorientation, Impulsivity Implement Basic Environmental Safety Interventions Implement High Risk Fall Precautions Interventions (i.e., bed and chair alarms) • If patient is a suicide risk implement appropriate suicide precautio Keep a consistent daily routine Provide frequent orientation to person, place and time. interventions immediately. Perform all interactions with the patient in a calm and unhurried manner. Provide assistance with self care Monitor for antidepressant side effects: impaired gait and mobility, Monitor for changes in lab values including: Fluid and electrolyte changes dizziness and vertigo and confusion/disorientatio Monitor for changes in lab values including: Blood Glucose Levels - Fluid and electrolyte changes Monitor for Fever, changes in O2 level and or increase in pain levels Magnesium and phosphate levels ontact LIP with laboratory and vital signs and assessment results to ntact LIP with laboratory and vital signs and assessment results to **Dizziness and Vertigo Antiepileptics and Benzodiazepines** Perform Gait Assessment · Perform Gait Assessment Perform orthostatic vital signs Assess for irritability, unsteady gait, ataxia and in-coordination. · Teach patient to dangle at bedside with assistance prior to standing. Monitor drug serum levels • Explain to the patient the importance of calling for assistance. · Explain to the patient the importance of calling for assistance Implement High Risk Fall Precautions Interventions (i.e. bed and chair alarms)

### Acknowledgements

- Tonya Washington, RN, Interim Chief Nursing Officer
- Senior Nursing Directors
- Interdisciplinary Falls Prevention PI Team Members

References Available on Request



