

Summary of Presentation at 2010 NDNQI Conference “Measuring Magnet Excellence Evidenced through Outcomes”

The following content areas related to the session objectives were discussed:

- Description of Nurse Sensitive Indicator outcome Sources of Evidence:
 - EP3EO – Nurse Satisfaction
 - EP32 EO - Clinical Measures
 - EP35EO – Patient Satisfaction
- Exemplars and best practices reported by Magnet organizations using the new 2008 Manual.
- Details about and methods to present nurse sensitive outcome data in the Organizational Overview and Component sections of the Magnet written documents.

Nurse sensitive indicator outcome Sources of Evidence should provide information about the type of data presented, how the data compares to an identified national database benchmark, and other aspects specific to an individual Source of Evidence. Information related to the presentation of information for the nurse sensitive indicator Sources of Evidence can be found in the 2008 *Magnet Manual*.

Organizations began to use the new Manual in 2008, but it was not until October, 2008 that all organizations submitting written documents were required to use this new version of the Magnet Manual. As of the conference date, there have been a few exemplars and best practices reported related to use of the 2008 manual in such areas as patient and nurse satisfaction rates, professional education for RNs, and research activities within an organization. As more information about exemplars and best practices are received, the Magnet Program will inform the nursing/healthcare communities and the public in a variety of venues and formats.

The presentation of nurse sensitive indicator data, nurse satisfaction, clinical measures, and patient satisfaction, in the Organizational Overview and Component/Sources of Evidence sections of the written documentation was discussed. A variety of sample displays of data using bar graphs and tables were provided. Major points of emphasis focused on correctly addressing the requirements of the Organizational Overview items and Sources of Evidence related to nurse sensitive indicators; clearly displaying data points in relation to the benchmark mid-point statistic; and meeting the Source requirement (EP3EO, EP32EO, and EP35EO) that the majority of data points for a particular indicator must outperform the mid-point statistic the majority of the time for the 2-year reporting period.

Related information about nurse sensitive indicator data can be found in the FAQ section on the Magnet website at <http://www.nursecredentialing.org/FunctionalCategory/FAQ.aspx>. Additionally, in the next few months a Magnet “Toolkit” will be available on the website that will facilitate understanding and presentation of various types of data. In addition, the Magnet Office

will be providing a series of Webinars throughout 2010 to provide information about submitting documentation and presenting outcome data.