

# Organizational Teamwork in Decreasing Hospital Acquired Pressure Ulcers

Dana Wade, MSN, RN, Director, Nursing Quality • Kelly Hancock, MSN, RN, NE-BC, Nursing Director, Heart and Vascular Institute • Mary Ann Sammon, BSN, WOCN, CWCN, Manager, Skin/Wound Care team

Cleveland Clinic, Cleveland, Ohio



# Purpose

- In response to elevating hospital acquired pressure ulcer NDNQI rates, Cleveland Clinic Nursing implemented several initiatives to educate the nurses on pressure ulcer prevention, interventions, and treatment in 2008 and 2009.
- Show how implementation of evidence-based best practices improved outcomes.

**Nursing Unit Education Boards** 

### Evaluation

- Daily Rounding on patients at risk for developing Pressure Ulcers
- Weekly Skin Prevalence

- Monthly NDNQI
- Monitoring documentation compliance

# Strategy and Implementation

#### Leadership

- Collaborative Teamwork
- Accountability
- Monitoring patient Outcomes
- Emphasized need for strong unit-based Skin Care Resource
- Nurse program
- Shared Governance decision making to improve patient care

#### **Education Restructuring**

- RN and nursing assistant Orientation
- Mandatory education for current nurses
- Bedside pressure ulcer documentation
- Patient and family education brochure



#### Skin Care Team Education Session



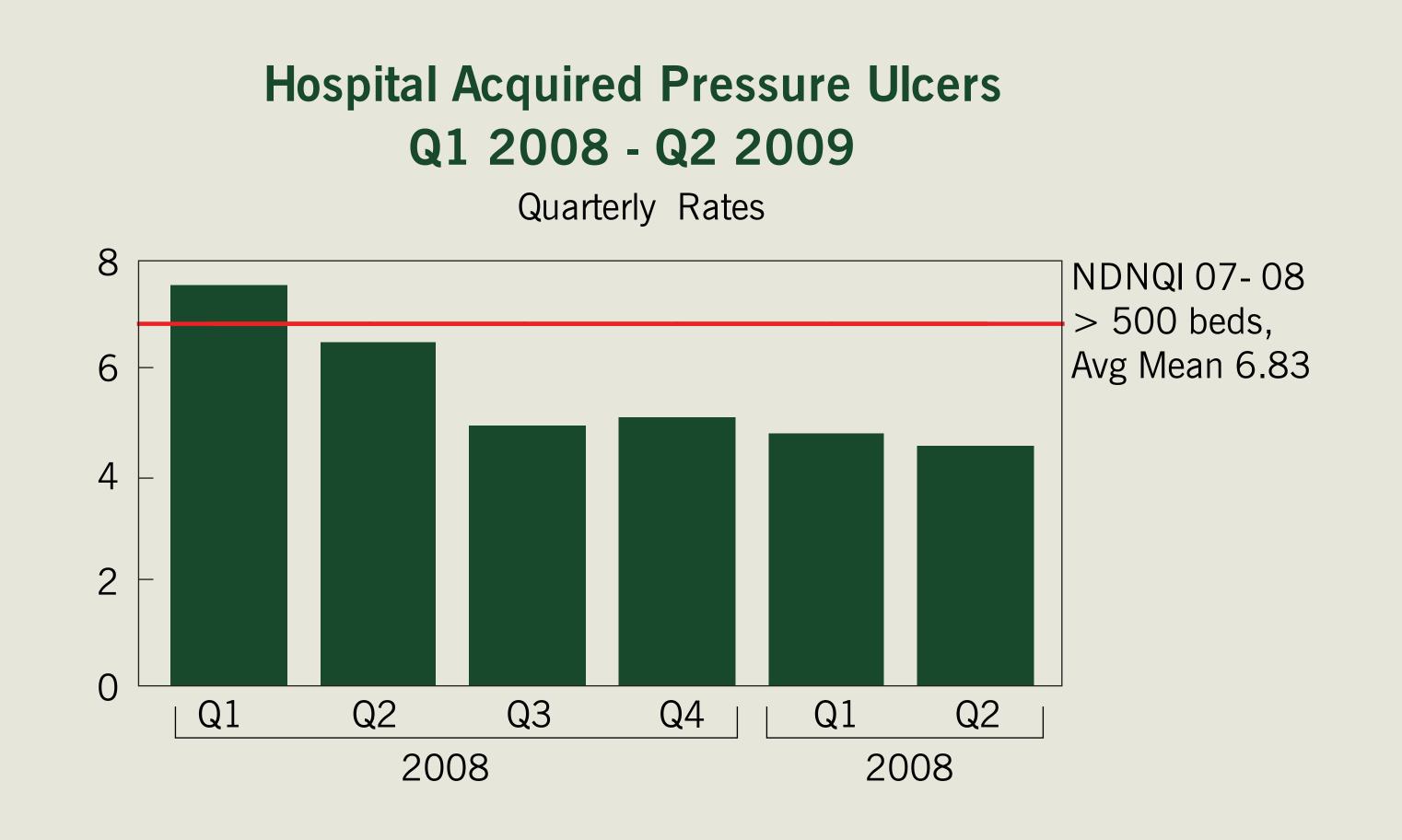
#### Standardization

- Policies
- Evidenced Based Protocols
- Specialty Beds
- Treatment Supplies
- Documentation

Together We Can
Protect Your Skin

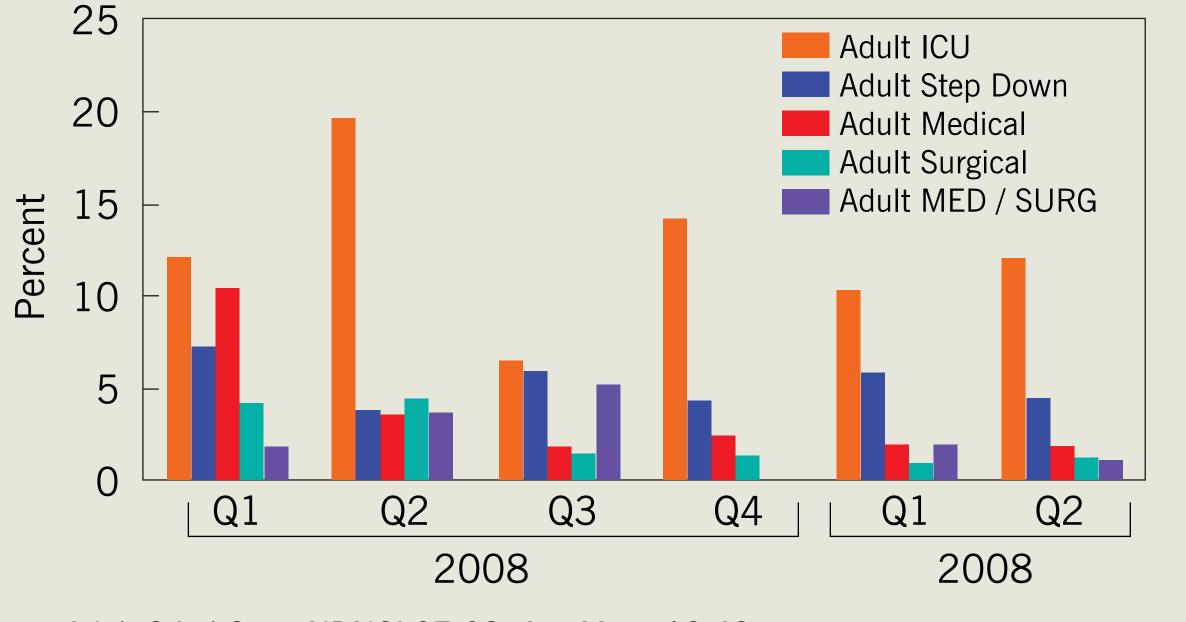
### Outcomes

- Decreased Hospital Acquired Pressure Ulcer Rates
- Increased nursing knowledge in detection, treatment, and prevention of pressure ulcers
- Overall healthcare provider awareness of Pressure Ulcers



- Standardization of patient care
- Enthusiasm and creativity from bedside nurses for Prevention and Treatment

#### Hospital Acquired Pressure Ulcers by Category



- Adult Crital Care, NDNQi 07-08, Avg Mean 13.43 Adult Step Down, NDNQi 07-08, Avg Mean 7.29
- Adult Medical, NDNQi 07-08, Avg Mean 5.07
- Adult Surgical, NDNQi 07-08, Avg Mean 4.18
- Adult MED / SURG Combined, NDNQi 07-08, Avg Mean 4.18

## Further Initiatives

- Quality Improvement Project in Surgical ICU which has decreased pressure ulcer significantly
- Investigation of skin care needs in OR positioning and postoperative transfers
- Integration of skin care initiatives across the Cleveland Clinic Health System